



# MODEL T21543/ T21544/T21545 ELECTRONIC KEYPAD SAFE INSTRUCTIONS

## Specifications

Overall Dimensions:

T21543..... 14" W x 10¼" D x 10" H

T21544..... 14" W x 17¾" D x 78¼" H

T21546..... 16" W x 13¾" D x 12¼" H

Locking Devices ..... Electronic Keypad or Key

Power Requirement..... 4 "AA" Batteries

## Inventory

Keys..... 2

"AA" Batteries ..... 4

Hex Wrench 4mm..... 1

Mounting Hardware ..... Varies

## Mounting

There are mounting holes provided through the safe walls that are accessed from inside the safe. Use the provided hardware or fasteners of your choice to firmly anchor your safe to a solid and stable surface. Models T21543 and T21545 are designed to mount on a wall or shelf, and the door must open horizontally to operate correctly. Model T21544 is a floor safe and the door must open vertically for proper operation.

## NOTICE

**NEVER keep the safe keys inside the safe. We recommend that you keep each key in a separate secure and accessible location. In the event that both your personal and emergency codes have been forgotten or misplaced, these physical keys will be the only way to unlock your safe.**

*If you need help with your new safe, call our Tech Support at: (570) 546-9663.*

## Safe Keys

The safe keys can be used to unlock the safe door instead of your personal code or the emergency code.

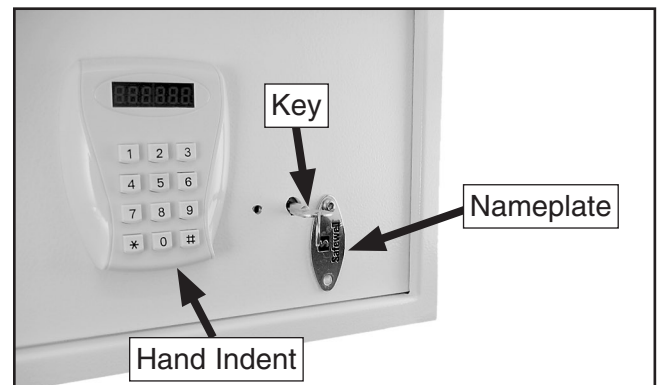
If you have used the key to unlock the safe door, you will have to use it to re-lock the door so that you can remove the key from the door.

However, the key cannot be used to re-lock the safe door if a code was used to open it.

Refer the next section for detailed instructions regarding using the safe key.

## Opening Safe Door the First Time

1. After you remove your new safe from the shipping box, detach the two safe keys from the outside of the safe.
2. Use a 4mm hex wrench to remove one of the button head cap screws that secure the brass nameplate, then let the nameplate swing down to expose the keyhole (see **Figure 1**).



**Figure 1.** Nameplate moved out of the way to use the key (Model T21543 shown).

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3. Orient one of the keys with the stamped serial number facing up, then insert it into the key-hole.
4. Turn the key ¼ turn clockwise to unlock the safe door, use the hand indent to pull the door open, then remove the contents of the safe.
5. Remove the battery cover on the back of the safe door, then install the four "AA" batteries provided to activate the digital keypad.
6. Close the safe door, rotate the key ¼ turn counterclockwise, remove it from the door, then re-attach the nameplate.

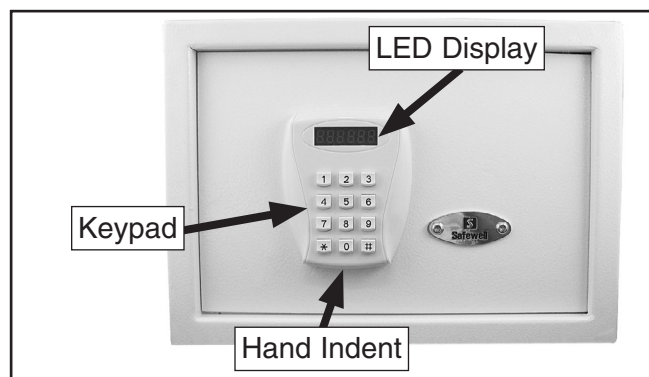
## Personal Code

Both your personal code and emergency code can open the safe door, but only your personal code can lock it.

### To lock the safe door using your personal code:

1. Close the safe door.
2. Use the digital keypad to enter a four-digit personal code of your choice, then press the "#" key to activate the locking mechanism (see **Figure 2**). The LED window will display the word "**CLOSEd**", then your personal code will be displayed for a few seconds.

**Note:** *Your personal code is re-set each time you enter it. You can use the same code repeatedly or enter a new one each time you lock the safe.*



**Figure 2.** Safe digital keypad (Model T21543 shown).

3. Record your four-digit personal code below.

**Note:** *Be sure to store these instructions in a secure location.*

### Personal Code:

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### To open the safe door using your personal code:

1. Use the digital keypad to enter the four-digit personal code that you used to lock the door. When the last digit is entered, the locking mechanism will release and the LED window will display the word "**OPENEd**".
2. Use the hand indent at the bottom of the keypad to open the door.

## Emergency Code

The emergency code can only be used to open the door. Use this code in the event that you have forgotten or misplaced your personal code, or the safe keys are not readily available.

### To use the emergency code to open the safe door:

1. Use the digital keypad to enter the six-digit emergency code. When the last digit is entered, the locking mechanism will release the door and the LED window will display the word "**OPENEd**".

**Note:** *The default factory-programmed emergency code is "011223". You can keep this code as it is or change it as instructed in the next section.*



## To change the emergency code:

1. With the safe door unlocked, push the "★" key twice. The LED window will display the word "**PROG**".
2. When the LED window clears, enter the current emergency code.
  - If the current emergency code is entered successfully, the LED window will display the word "**NEW**". Continue to **Step 3**.
  - If the code is not entered correctly, the word "**Error**" will be displayed. Restart the procedure with **Step 1**.

### **NOTICE**

If you change the emergency code from the factory default and forget or misplace it, you will not be able to reset or change it. Always record the new emergency code below, then store these instructions in a secure location.

3. After the LED window clears, enter the new six-digit emergency code. The LED window will display the word "**AGAIN**".
4. When the LED window clears again, re-enter the new code.
  - If the second entry of the new emergency code matches the first entry, the LED window will display the word "**DONE**" and this procedure is complete.
  - If the second entry of the new emergency code does not match the first entry, the word "**Error**" will appear in the LED window and the previous emergency code will remain active. Re-start at **Step 1** to change the current emergency code.

#### Emergency Code:

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## Batteries

The digital keypad and locking mechanism require four "AA" batteries to operate. Under normal conditions, new or fully charged batteries should last approximately one year.

If the batteries have lost their charge and the digital keypad does not respond, use the safe key to open the door and replace the batteries.

**Note:** *The emergency code is stored in permanent memory so that, in the event the digital keypad loses power, this code will remain the same.*

## Maintenance

Wipe the surfaces of your safe with a clean, slightly damp cloth. If the door develops a squeak, open it and apply a drop or two to the hinge rod contact points.

## Troubleshooting

**Problem:** The door will not close all the way.

**Solution:** Make sure there is nothing obstructing the door. If the locking rods protrude to the left of the safe door, use the safe key to fully retract them back into the door.

**Problem:** The digital keypad does not respond.

**Solution:** The batteries may be low or fully discharged. Use the safe key to open the door and replace the batteries with new or fully charged ones.

**Problem:** The personal code does not open the door.

**Solution:** Use the safe key or emergency code to open the door, then follow the **Personal Code** instructions on **Page 2** to create a new personal code.

**Problem:** The personal and emergency codes have been forgotten or misplaced.

**Solution:** Use the safe key to open the door, then follow the **Personal Code** instructions on **Page 2** to create a new personal code. The emergency code cannot be reset or changed if it is forgotten or misplaced.



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