Dell™ E177FP Flat Panel Monitor User's Guide

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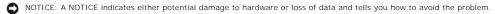
Appendix

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Notes, Notices, and Cautions

Throughout this guide, blocks of text may be accompanied by an icon and printed in bold type or in italic type. These blocks are notes, notices, and cautions, and they are used as follows:





CAUTION: A CAUTION indicates the potential for property damage, personal injury, or death.

Some warnings may appear in alternate formats and may be unaccompanied by an icon. In such cases, the specific presentation of the caution is mandated by regulatory authority.

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October 2006 Rev. A00

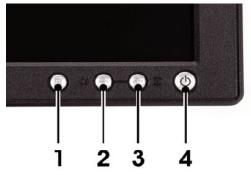
About Your Monitor

Dell™ E177FP Flat Panel Monitor User's Guide

- Front View
- Back View
- Side View
- Bottom View
- Monitor Specifications
- Caring for your Monitor

Front View





- 1 Menu selection button
- 2 Brightness Contrast / Down(-) button
- 3 Auto-Adjust / Up(+) button
- 4 Power button On/Off button with indicator

Back View





- 1 Security lock slot Attach a lock to secure your monitor.
- 2 Dell Soundbar mounting brackets Attach the optional Dell Soundbar.
- 3 Barcode serial number label Refer to this label if you need to contact Dell for technical support.
- 4 Regulatory rating label List the regulatory approvals.
- 5 Stand removal button Press to release the stand.
- 6 VESA mounting holes (100mm behind attached stand) Use to mount monitor.
- 7 Cable holder Help organize cables by passing them through the holder.

Side View



Right side



Left side

Bottom View



- AC power cord connector
- 2 VGA connector

Monitor Specifications

General

Model number E177FP

Flat Panel

Active matrix - TFT LCD Screen type

Screen dimensions 17 inches (17-inch diagonal viewable image size)

Preset display area:

337.9 mm (13.3 inches) Horizontal Vertical 270.3 mm (10.6 inches) Pixel pitch 0.264 mm x 0.264 mm

Viewing angle 120° (vertical) typ, 140° (horizontal) typ Viewing angle

Luminance output 300 cd/m ²(typ)

Contrast ratio 500:1 (typ)

Faceplate coating Anti-glare with hard-coating 3H

4 CCFLs backlight Backlight

Response Time 8 ms typical (Black to White)

Resolution

Horizontal scan range 30 kHz to 81 kHz (automatic)

Vertical scan range 56 Hz to 76 Hz Optimal preset resolution 1280 x 1024 at 60 Hz Highest preset resolution 1280 x 1024 at 75 Hz

Preset Display Modes

The following table lists the preset modes for which Dell guarantees image size and centering:

Display Mode	Horizontal Frequency (kHz)	Vertical Frequency (Hz)	Pixel Clock (MHz)	Sync Polarity (Horizontal/Vertical)
VGA, 720 x 400	31.5	70.1	28.3	-/+
VGA, 640 x 480	31.5	60.0	25.2	-/-
VESA, 640 x 480	37.5	75.0	31.5	-/-
VESA, 800 x 600	37.9	60.3	40.0	+/+
VESA, 800 x 600	46.9	75.0	49.5	+/+
VESA, 1024 x 768	48.4	60.0	65.0	-/-
VESA, 1024 x 768	60.0	75.0	78.8	+/+
VESA, 1152 x 864	67.5	75.0	108.0	+/+
VESA, 1280 x 1024	64.0	60.0	108.0	+/+
VESA, 1280 x 1024	80.0	75.0	135.0	+/+

Electrical

Video input signals Analog RGB: 0.7 Volts +/-5%, 75 ohm input impedance

separate horizontal and vertical, 3.3V Cmos or 5V TTL level, positive or negative sync. Synchronization input signals

AC input voltage / frequency / current 100 to 240 VAC / 50-60 Hz / 1.5A (RMS) Max.

Inrush current

110V: 30A (Max.) 220V: 60A (Max.)

Physical Characteristics

Signal cable type D-sub: Detachable, Analog, 15pin, blue connector, attached to the monitor Dimensions (with stand):

Height 389.66 mm (15.34 inches)

Width 374.7 mm (14.75 inches)

Depth <136.7 mm (5.38 inches)

Weight

Monitor (Stand and Head) 4.85kg (10.67 lb)

Monitor Flat panel only (VESA Mode) 4.0 kg (8.8 lb)

Weight with packaging 6.0 kg (13.2 lb)

Environmental

Temperature:

Operating 5° to 35°C (41° to 95°F)

Nonoperating -20° to 60°C(-4° to 140°F)

Humidity:

Operating 10% to 80% (noncondensing)

Nonoperating 5% to 90% (noncondensing)

Altitude:

Operating 3,657.6 m (12,000 ft) max

Nonoperating 12,192 m (40,000 ft) max

Power Management Modes

If you have VESA's DPMS compliance display card or software installed in your PC, the monitor can automatically reduce its power consumption when not in use. This is referred to as 'Power Save Mode'. If input from keyboard, mouse or other input devices is detected by the computer, the monitor automatically resumes functioning. The following table shows the power consumption and signaling of this automatic power saving feature:

	Power Management Definition					
VESA's Mode	Video	H-sync	V-sync	Power Used	Power Saving	LED color
ON	Active	Yes	Yes	maximum 40W typical 34W	0%	Green
Power Saving	Blanked	No	Yes	<=2W	>80%	Amber
	Blanked	Yes	No	<=2W	>80%	Amber
	Blanked	No	No	<=2W	>80%	Amber
Switch Off	Blanked			<=1W	>80%	Off

W

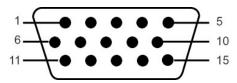
NOTE: The $\underline{\text{OSD}}$ will only function in the normal operation mode. Otherwise one of the following messages will appear depending upon the selected input.



Activate the computer and the monitor to gain access to the $\underline{\text{OSD}}.$

Pin Assignments

VGA Connector



The following table shows pin assignments in the VGA connector:

Pin Number	15-pin Side of the Connected Signal Cable	
1	Video-Red	
2	Video-Green	
3	Video-Blue	
4	GND	
5	Self-test	
6	GND-R	
7	GND-G	
8	GND-B	
9	Computer 5V/3.3V	
10	GND-sync	
11	GND	
12	DDC data	
13	H-sync	
14	V-sync	
15	DDC clock	

Plug and Play Capability

You can install the monitor in any Plug and Play-compatible system. The monitor automatically provides the computer system with its Extended Display Identification Data (EDID) using Display Data Channel (DDC) protocols so the system can configure itself and optimize the monitor settings. Most monitor installations are automatic; you can select different settings, if desired.

Caring for your Monitor



CAUTION: Read and follow the <u>Safety Instruction</u> before cleaning the monitor



CAUTION: Before cleaning the monitor, unplug the monitor from the electrical outlet.

- To clean your antistatic screen, slightly dampen a soft, clean cloth with water. If possible, use a special screen-cleaning tissue or solution suitable for the antistatic coating. Do not use benzene, thinner, ammonia, abrasive cleaners, or compressed air.

 Use a slightly-dampened, warm cloth to clean the plastics. Avoid using detergent of any kind as some detergents leave a milky film on the plastics. If you notice a white powder when you unpack your monitor, wipe it off with a cloth. This white powder occurs during the shipping of the monitor. Handle your monitor with care as darker-colored plastics may scratch and show white scuff marks more than lighter-colored monitor.

 To help maintain the best image quality on your monitor, use a dynamically changing screen saver and power off your monitor when not in use.

Appendix

Dell™ E177FP Flat Panel Monitor User's Guide

- FCC Notice (U.S. Only)
- Contacting Dell
- Your Monitor Set-up Guide
- Product Information Guide

FCC Notice (U.S. Only)

FCC Class B

This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the manufacturer's instruction manual, may cause interference with radio and television reception. This equipment has been tested and found to comply with the limits for a Class B digital device pursuant to Part 15 of the FCC Rules.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

- 1 This device may not cause harmful interference
- 2 This device must accept any interference received, including interference that may cause undesired operation.

ADOTICE: The FCC regulations provide that changes or modifications not expressly approved by Dell Inc. could void your authority to operate this

These limits are designed to provide reasonable protection against harmful interference in a residential installation. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference with radio or television reception, which can be determined by turning the equipment off and on, you are encouraged to try to correct the interference by one or more of the following measures:

- Reorient the receiving antenna. Relocate the system with respect to the receiver.
- Move the system away from the receiver.
 Plug the system into a different outlet so that the system and the receiver are on different branch circuits.

If necessary, consult a representative of Dell Inc. or an experienced radio/television technician for additional suggestions

The following information is provided on the device or devices covered in this document in compliance with the FCC regulations:

- 1 Product name: E177FP
- 1 Model number: F177FPf
- 1 Company name:

Worldwide Regulatory Compliance & Environmental Affairs

One Dell Way

Round Rock,TX 78682 USA 512-338-4400

CAUTION: Safety Instruction

CAUTION: Use of controls, adjustments, or procedures other than those specified in this documentation may result in exposure to shock, electrical hazards, and/or mechanical hazards.

Read and follow these instructions when connecting and using your computer monitor:

- To help avoid damaging your computer, be sure that the voltage selection switch on the power supply for the computer is set to match the alternating current (AC) power available at your location:

 o 115 volts (V)/60 Pertz (Hz) in most of North and South America and some Far Eastern countries such as Japan, South Korea (also 220 volts (V)/60

 - hertz (Hz)), and Taiwan.

 o 230 volts (V)/50 hertz (Hz) in most of Europe, the Middle East, and the Far East.

Always be sure that your monitor is electrically rated to operate with the AC power available in your location



NOTE: This monitor does not need or have a voltage selection switch for setting the AC voltage input. It will automatically accept any AC input voltag defined in the "Electrical Specifications" section.

- Do not store or use the LCD monitor in locations that are exposed to heat, direct sunlight, or extreme cold
- Avoid moving the LCD monitor between locations with large temperature differences.

 Do not subject the LCD monitor to severe vibration or high impact conditions. For example, do not place the LCD monitor inside a car trunk

- Do not store or use the LCD monitor in locations exposed to high humidity or dusty environment.

 Do not allow water or other liquids to spill on or into the LCD monitor.

 Keep flat panel monitor in room temperature conditions. Excessive cold or hot conditions can have an adverse effect on the liquid crystal of the display.
- Never insert anything metallic into the monitor openings. Doing so may create the danger of electric shock. To avoid electric shock, never touch the inside of the monitor. Only a qualified technician should open the monitor case
- Never use your monitor if the power cable has been damaged. Do not allow anything to rest on the power cable. Keep the power cable away from where people could trip over it.
- Where people could trip over it.

 Be sure to grasp the plug, not the cable, when disconnecting the monitor from an electric socket.

 Openings in the monitor cabinet are provided for ventilation. To prevent overheating, these openings should not be blocked or covered. Avoid using the monitor on a bed, sofa, rug, or other soft surface, as doing so may block the ventilation openings in the bottom of the cabinet. If you place the monitor in a bookcase or an enclosed space, be sure to provide adequate ventilation and air flow.

- Place your monitor in a location with low humidity and minimum dust. Avoid places similar to a damp basement or dusty hallway.

 Do not expose the monitor to rain or use it near water (in kitchens, next to swimming pools, etc.). If the monitor accidentally gets wet, unplug it and contact an authorized dealer immediately. You can clean the monitor with a damp cloth when necessary, being sure to unplug the monitor first.

 Place the monitor on a solid surface and treat it carefully. The screen is made of glass and can be damaged if dropped or hit sharply. Locate your monitor near an easily accessible electric outlet.

 If your monitor does not operate normally in particular, if there are any unusual sounds or smells coming from it unplug it immediately and contact an authorized dealer or service center.
- Do not attempt to remove the back cover, as you will be exposed to an electrical shock hazard. The back cover should only be removed by qualified service personnel.
- High temperatures can cause problems. Don't use your monitor in direct sunlight, and keep it away from heaters, stoves, fireplaces, and other sources right temperatures can cause problems. Don't use your monition in unect suningit, and keep it away from heaters, sloves, ineplaces, and other sources of heat.

 Unplug the monitor when it is going to be left unused for an extended period of time.

 Unplug your monitor from the electric outlet before any service is performed.

 Hg Lamp(s) inside this product contains mercury and must be recycled or disposed of according to local, state or federal laws. For more information, Go

- Or contact the electronic industries alliance: http://www.eiae.org for more information.

Contacting Dell

To contact Dell electronically, you can access the following websites:

- 1 www.dell.com
- ı support.dell.com (support)

For specific web addresses for your country, find the appropriate country section in the table below.



NOTE: Toll-free numbers are for use within the country for which they are listed.

NOTE: In certain countries, support specific to Dell XPS™ portable computers is available at a separate telephone number listed for participating countries. If you do not see a telephone number listed that is specific for XPS portable computers, you may contact Dell through the support number listed and your call will be routed appropriately.

When you need to contact Dell, use the electronic addresses, telephone numbers, and codes provided in the following table. If you need assistance in determining which codes to use, contact a local or an international operator.

MOTE: The contact information provided was deemed correct at the time that this document went to print and issubject to change.

Country (City) International Access Code Country Code City Code	Department Name or Service Area, Website and E-Mail Address	Area Codes, Local Numbers, and Toll-Free Numbers	
Anguilla	Website: www.dell.com.ai		
	E-mail: la-techsupport@dell.com		
	General Support	toll-free: 800-335-0031	
Antigua and Barbuda	Website: www.dell.com.ag		
3	E-mail: la-techsupport@dell.com		
	General Support	1-800-805-5924	
Aomen	Technical Support (Dell™ Dimension™, Dell Inspiron™, Dell OptiPlex™, Dell Latitude™, and Dell Precision™) Technical Support (servers and storage)	0800-105 0800-105	
Argentina (Buenos Aires)	Website: www.dell.com.ar		
	E-mail: la-techsupport@dell.com		
International Access Code: 00	E-mail for desktop and portable computers: lla-techsupport@dell.com		
Country Code: 54	E-mail for servers and EMC® storage products: a_enterprise@dell.com		
City Code: 11	Customer Care	toll-free: 0-800-444-0730	
	Technical Support	toll-free: 0-800-444-0733	
	Technical Support Services	toll-free: 0-800-444-0724	
	Sales	0-810-444-3355	
Aruba	Website: www.dell.com.aw		
	E-mail: la-techsupport@dell.com		
	General Support	toll-free: 800-1578	
Australia (Sydney)	Website: support.ap.dell.com		
	E-mail: support.ap.dell.com/contactus		
International Access Code: 0011	Technical Support (XPS)	toll-free: 1300 790 877	
Country Code: 61	General Support	13DELL-133355	
City Code: 2	3373737 33777	135222 133333	
Austria (Vienna)	Website: support.euro.dell.com		
	E-mail: tech_support_central_europe@dell.com		
International Access Code: 900	Home/Small Business Sales	0820 240 530 00	
Country Code: 43	Home/Small Business Fax	0820 240 530 49	
	Home/Small Business Customer Care	0820 240 530 14	
City Code: 1	Preferred Accounts/Corporate Customer Care	0820 240 530 16	
	Support for XPS	0820 240 530 81	

	Home/Small Business Support for all other Dell computers	0820 240 530 17
	Preferred Accounts/Corporate Support	0820 240 530 17
	Switchboard	0820 240 530 00
Bahamas	Website: www.dell.com.bs	
	E-mail: la-techsupport@dell.com	
	General Support	toll-free: 1-866-874-3038
	Website: www.dell.com/bb	
	E-mail: la-techsupport@dell.com	
Barbados	General Support	1-800-534-3142
Belgium (Brussels)	Website: support.euro.dell.com	
	Tech Support for XPS	02 481 92 96
nternational Access Code: 00	Tech Support for all other Dell computers	02 481 92 88
Country Code, 22	Tech Support Fax	02 481 92 95
country Code: 32	Customer Care	02 713 15 65
ity Code: 2	Corporate Sales	02 481 91 00
ity code. 2		
	Fax	02 481 92 99
	Switchboard	02 481 91 00
ermuda	Website: www.dell.com/bm	
	E-mail: la-techsupport@dell.com	
	General Support	1-877-890-0751
olivia	Website: www.dell.com/bo	
On via		
	E-mail: la-techsupport@dell.com	
	General Support	toll-free: 800-10-0238
razil	Website: www.dell.com/br	
	E-mail: BR-TechSupport@dell.com	
nternational Access Code: 00	Customer Support, Tech Support	0800 90 3355
	Technical Support Fax	51 2104 5470
ountry Code: 55	Customer Care Fax	51 2104 5480
ity Code: 51	Sales	0800 722 3498
ritish Virgin Islands	General Support	toll-free: 1-866-278-6820
runei	Technical Support (Penang, Malaysia)	604 633 4966
	Customer Care (Penang, Malaysia)	604 633 4888
ountry Code: 673	Transaction Sales (Penang, Malaysia)	604 633 4955
anada (North York, Ontario)	Online Order Status: www.dell.ca/ostatus	
unada (North Fork, Ontario)		
nternational Access Code: 011	Website: support.ca.dell.com	
	AutoTech (automated Hardware and Warranty Support)	toll-free: 1-800-247-9362
	Customer Service (Home/Home Office)	toll-free: 1-800-847-4096
	Customer Service (small/med./large business, government)	toll-free: 1-800-387-5757
	Customer Service (printers, projectors, televisions, handhelds, digital jukebox, and wireless)	toll-free: 1-800-847-4096
	Hardware Warranty Phone Support (XPS)	toll-free: 1-866-398-8977
	Hardware Warranty Phone Support (Home/HomeOffice)	toll-free: 1-800-847-4096
	Hardware Warranty Phone Support(small/med./large business, government)	
	Hardware Warranty Phone Support (printers,projectors, televisions, handhelds, digital jukebox,and wireless)	1-877-335-5767
	Sales (Home Sales/Small Business)	toll-free: 1-800-387-5752
	,	
	Sales (med./large bus., government)	toll-free: 1-800-387-5755
	Spare Parts Sales & Extended Service Sales	1 866 440 3355
ayman Islands	E-mail: la-techsupport@dell.com	
	General Support	1-877-262-5415
hile (Santiago)	Website: www.dell.com/cl	
ountry Code: 56	E-mail: la-techsupport@dell.com	
ity Code: 2	Sales and Customer Support	toll-free: 1230-020-4823
hina (Xiamen)	Technical Support website: support.dell.com.cn	
	Technical Support E-mail: support.dell.com.cn	
ountry Code: 86	Customer Care E-mail: customer_cn@dell.com	
t., 0-d-, 500	Technical Support Fax	592 818 1350
ty Code: 592	Technical Support (XPS)	toll-free: 800 858 0540
	Technical Support (Dimension and Inspiron)	toll-free: 800 858 2968
	Technical Support (OptiPlex, Latitude, and Dell Precision)	toll-free: 800 858 0950
	Technical Support (servers and storage)	toll-free: 800 858 0960
	Technical Support (projectors, PDAs, switches, routers, and so on)	toll-free: 800 858 2920
	Technical Support (printers)	toll-free: 800 858 2311
	Customer Care	toll-free: 800 858 2060
	Customer Care Fax	592 818 1308
	Home and Small Business	toll-free: 800 858 2222
	Preferred Accounts Division	toll-free: 800 858 2557
	Large Corporate Accounts GCP	toll-free: 800 858 2055

		II
	Large Corporate Accounts Key Accounts	toll-free: 800 858 2628
	Large Corporate Accounts North Large Corporate Accounts North Government and Education	toll-free: 800 858 2999 toll-free: 800 858 2955
	Large Corporate Accounts North Government and Education	toll-free: 800 858 2955
	Large Corporate Accounts East Government and Education	toll-free: 800 858 2669
	Large Corporate Accounts Queue Team	toll-free: 800 858 2572
	Large Corporate Accounts South	toll-free: 800 858 2355
	Large Corporate Accounts West	toll-free: 800 858 2811
	Large Corporate Accounts Spare Parts	toll-free: 800 858 2621
Colombia	Website: www.dell.com/cl	
	E-mail: la-techsupport@dell.com	
	General Support	01-800-915-4755
Costa Rica	Website: www.dell.com/cr	
	E-mail: la-techsupport@dell.com	
	General Support	0800-012-0231
Czech Republic (Prague)	Website: support.euro.dell.com	
International Access Code CO	E-mail: czech_dell@dell.com	
International Access Code: 00	Technical Support	22537 2727
Country Code: 420	Customer Care	22537 2707
-	Fax	22537 2714
	Technical Fax	22537 2728
	Switchboard	22537 2711
Denmark (Copenhagen)	Website: support.euro.dell.com	
International Access Code: 00	Technical Support for XPS	7010 0074
	Technical Support for all other Dell computers	7023 0182
Country Code: 45	Customer Care (Relational)	7023 0184
	Home/Small Business Customer Care	3287 5505
	Switchboard (Relational)	3287 1200
	Switchboard Fax (Relational)	3287 1201
	Switchboard (Home/Small Business)	3287 5000
Dominica	Switchboard Fax (Home/Small Business) Website: www.dell.com/dm	3287 5001
Dominica		
	E-mail: la-techsupport@dell.com General Support	toll-free: 1-866-278-6821
Dominican Republic	Website: www.dell.com/do	1011-1166: 1-800-278-0821
Dominican Republic	E-mail: la-techsupport@dell.com	
	General Support	1-800-156-1588
Ecuador	Website: www.dell.com/ec	1 000 130 1300
254445.	E-mail: la-techsupport@dell.com	
	General Support (calling from Quito)	toll-free: 999-119-877-655-3355
	General Support (calling from Guayaquil)	toll-free: 1800-999-119-877-655-335
El Salvador	Website: www.dell.com/ec	
	E-mail: la-techsupport@dell.com	
	General Support	800-6132
Finland (Helsinki)	Website: support.euro.dell.com	
	E-mail: fi_support@dell.com	
International Access Code: 990	Technical Support	0207 533 555
Country Code: 358	Customer Care	0207 533 538
55 a y 55 a 5. 555	Switchboard	0207 533 533
City Code: 9	Sales under 500 employees	0207 533 540
	Fax	0207 533 530
	Sales over 500 employees	0207 533 533
	Fax	0207 533 530
France (Paris) (Montpellier)	Website: support.euro.dell.com	
International Assess Code: 00	Home and Small Business	
International Access Code: 00	Technical Support for XPS	0825 387 129
Country Code: 33	Technical Support for all other Dell computers	0825 387 270
	Customer Care	0825 823 833
City Codes: (1) (4)	Switchboard	0825 004 700
	Switchboard (calls from outside of France)	04 99 75 40 00
	Sales	0825 004 700
	Fax	0825 004 701
	Fax (calls from outside of France)	04 99 75 40 01
	Corporate	0005 004 740
	Technical Support	0825 004 719
	Customer Care	0825 338 339
	Switchboard	01 55 94 71 00
	Sales	01 55 94 71 00
Germany (Frankfurt)		

International Access Code, CO		
International Access Code: 00	Technical Support for XPS	069 9792-7222
Country Code: 49	Technical Support for all other Dell computers	069 9792-7200
011 0 1 /0	Home/Small Business Customer Care	0180-5-224400
City Code: 69	Global Segment Customer Care	069 9792-7320
	Preferred Accounts Customer Care	069 9792-7320
	Large Accounts Customer Care Public Accounts Customer Care	069 9792-7320
	Switchboard	069 9792-7000
Greece	Website: support.euro.dell.com	0077772 7000
0.0000	Technical Support	00800-44 14 95 18
International Access Code: 00	Gold Service Technical Support	00800-44 14 00 83
Country Code: 30	Switchboard	2108129810
country code. 30	Gold Service Switchboard	2108129811
	Sales	2108129800
	Fax	2108129812
Grenada	E-mail: la-techsupport@dell.com	
	General Support	toll-free: 1-866-540-3355
Guatemala	E-mail: la-techsupport@dell.com	
	General Support	1-800-999-0136
Guyana	E-mail: la-techsupport@dell.com	
U K	General Support	toll-free: 1-877-270-4609
Hong Kong	Website: support.ap.dell.com	
International Access Code: 001	Technical Support E-mail: support.dell.com.cn	00952 2416 4022
	Technical Support (XPS) Technical Support (Dimension and Inspiron)	00852-3416 6923
Country Code: 852	Technical Support (Dimension and Inspiron) Technical Support (OptiPlex, Latitude, and Dell	
	Precision)	00852-2969 3191
	Technical Support (servers and storage)	00852-2969 3196
	Technical Support (projectors, PDAs, switches,	00852-3416 0906
	routers, and so on)	
	Customer Care	00852-3416-0910
	Large Corporate Accounts Global Customer Programs	00852-3416-0907
	Medium Business Division	00852-3416 0908
	Home and Small Business Division	00852-2969 3105
India	Website: support.ap.dell.com	00032 2707 3103
	E-mail: india_support_desktop@dell.com	
	india_support_notebook@dell.com	
	india_support_Server@dell.com	
	Technical Support (XPS computers)	0802 506 8033
		or toll-free: 1800 425 2066
	Technical Support(portables, desktops, servers, and	1600 33 8045
	storage)	and 1600 44 8046
	Sales (Large Corporate Accounts)	1600 33 8044
	Sales (Home and Small Business)	1600 33 8044
Ireland (Cherrywood)	Website: support.euro.dell.com	1000 33 0040
Treiana (enerry treea)	E-mail: dell_direct_support@dell.com	
International Access Code: 00	Sales	
Country Code: 353	Ireland Sales	01 204 4444
Country Code. 333	Dell Outlet	1850 200 778
City Code: 1	Online Ordering HelpDesk	1850 200 778
	Customer Care	
	Home User Customer Care	01 204 4014
	Small Business Customer Care	01 204 4014
	Corporate Customer Care	1850 200 982
	Technical Support	
	Technical Support for XPS computers only	1850 200 722
	Technical Support for all other Dell computers	1850 543 543
	General	04.004.5155
	Fax/Sales Fax	01 204 0103
	Switchboard	01 204 4444
	U.K. Customer Care (dial within U.K. only)	0870 906 0010
	Corporate Customer Care(dial within U.K. only)	0870 907 4499
		11 110 (11 311 / 411111
Italy (Milan)	U.K. Sales (dial within U.K. only)	0070 707 4000
Italy (Milan)	Website: support.euro.dell.com	0070 707 4000
Italy (Milan) International Access Code: 00	Website: support.euro.dell.com Home and Small Business	
International Access Code: 00	Website: support.euro.dell.com Home and Small Business Technical Support	02 577 826 90
•	Website: support.euro.dell.com Home and Small Business Technical Support Customer Care	02 577 826 90 02 696 821 14
International Access Code: 00	Website: support.euro.dell.com Home and Small Business Technical Support	02 577 826 90

	Corporate	I
	Technical Support	02 577 826 90
	Customer Care	02 577 825 55
	Fax	02 575 035 30
	Switchboard	02 577 821
	E-mail: la-techsupport@dell.com	
Jamaica	General Support (dial from within Jamaica only)	1-800-440-9205
Japan (Kawasaki)	Website: support.jp.dell.com	
	Technical Support (XPS)	toll-free: 0120-937-786
International Access Code: 001	Technical Support outside of Japan (XPS)	044-520-1235
	XPS Customer Care (if ordered items are missing or	
Country Code: 81	have been damaged during shipment)	044-556-4240
City Code: 44	Technical Support (Dimension and Inspiron)	toll-free: 0120-198-226
	Technical Support outside of Japan (Dimension and Inspiron)	81-44-520-1435
	Technical Support (Dell Precision, OptiPlex, and Latitude)	toll-free: 0120-198-433
	Technical Support outside of Japan (Dell Precision, OptiPlex, and Latitude)	81-44-556-3894
	Technical Support (Dell PowerApp™, Dell PowerEdge™, Dell PowerConnect™, and Dell PowerVault™)	toll-free: 0120-198-498
	Technical Support outside of Japan (PowerApp, PowerEdge, PowerConnect, and PowerVault)	81-44-556-4162
	Technical Support (projectors, PDAs, printers, routers)	toll-free: 0120-981-690
	Technical Support outside of Japan (projectors, PDAs,printers, routers)	81-44-556-3468
	Faxbox Service	044-556-3490
	24-Hour Automated Order Status Service	044-556-3801
	Customer Care	044-556-4240
	Business Sales Division (up to 400 employees)	044-556-1465
	Preferred Accounts Division Sales (over 400 employees)	044-556-3433
	Public Sales (government agencies, educational institutions, and medical	
	institutions)	044-556-5963
	Global Segment Japan	044-556-3469
	Individual User	044-556-1760
	Switchboard	044-556-4300
Korea (Seoul)	E-mail: krsupport@dell.com	
	Support	toll-free: 080-200-3800
International Access Code: 001	Technical Support (XPS)	toll-free: 080-999-0283
Country Code: 82	Support (Dimension, PDA, Electronics and Accessories)	toll-free: 080-200-3801
country code. 82	Sales	toll-free: 080-200-3600
City Code: 2	Fax	2194-6202
	Switchboard	2194-6000
Latin America	Customer Technical Support (Austin, Texas, U.S.A.)	512 728-4093
	Customer Service (Austin, Texas, U.S.A.)	512 728-3619
	Fax (Technical Support and Customer Service) (Austin, Texas, U.S.A.)	512 728-3883
	Sales (Austin, Texas, U.S.A.)	512 728-4397
		512 728-4600
	SalesFax (Austin, Texas, U.S.A.)	or 512 728-3772
Luxembourg	Website: support.euro.dell.com	
	Support	342 08 08 075
International Access Code: 00	Home/Small Business Sales	+32 (0)2 713 15 96
Country Code: 352	Corporate Sales	26 25 77 81
Journal y Court. 332		
	Customer Care	+32 (0)2 481 91 19
	Fax	26 25 77 82
Масао		
	Fax	26 25 77 82
	Fax Technical Support	26 25 77 82 toll-free: 0800 105
Macao Country Code: 853 Malaysia (Penang)	Fax Technical Support Customer Service (Xiamen, China)	26 25 77 82 toll-free: 0800 105 34 160 910
Country Code: 853 Malaysia (Penang)	Fax Technical Support Customer Service (Xiamen, China) Transaction Sales (Xiamen, China)	26 25 77 82 toll-free: 0800 105 34 160 910
Country Code: 853	Fax Technical Support Customer Service (Xiamen, China) Transaction Sales (Xiamen, China) Website: support.ap.dell.com	26 25 77 82 toll-free: 0800 105 34 160 910 29 693 115
Country Code: 853 Malaysia (Penang) International Access Code: 00	Fax Technical Support Customer Service (Xiamen, China) Transaction Sales (Xiamen, China) Website: support.ap.dell.com Technical Support (XPS)	26 25 77 82 toll-free: 0800 105 34 160 910 29 693 115 toll-free: 1800 885 784
Country Code: 853 Malaysia (Penang) International Access Code: 00	Fax Technical Support Customer Service (Xiamen, China) Transaction Sales (Xiamen, China) Website: support.ap.dell.com Technical Support (XPS) Technical Support (Dell Precision, OptiPlex, and Latitude)	26 25 77 82 toll-free: 0800 105 34 160 910 29 693 115 toll-free: 1800 885 784 toll-free: 1 800 880 193
Country Code: 853 Malaysia (Penang) International Access Code: 00 Country Code: 60	Fax Technical Support Customer Service (Xiamen, China) Transaction Sales (Xiamen, China) Website: support.ap.dell.com Technical Support (XPS) Technical Support (Dell Precision, OptiPlex, and Latitude) Technical Support (Dimension, Inspiron, and Electronics and Accessories)	26 25 77 82 toll-free: 0800 105 34 160 910 29 693 115 toll-free: 1800 885 784 toll-free: 1 800 880 193 toll-free: 1 800 881 306
Country Code: 853 Malaysia (Penang) International Access Code: 00 Country Code: 60	Fax Technical Support Customer Service (Xiamen, China) Transaction Sales (Xiamen, China) Website: support.ap.dell.com Technical Support (XPS) Technical Support (Dell Precision, OptiPlex, and Latitude) Technical Support (Dimension, Inspiron, and Electronics and Accessories) Technical Support (PowerApp, PowerEdge, PowerConnect, and PowerVault)	26 25 77 82 toll-free: 0800 105 34 160 910 29 693 115 toll-free: 1800 885 784 toll-free: 1 800 880 193 toll-free: 1 800 881 306 toll-free: 1800 881 386
Country Code: 853 Malaysia (Penang) International Access Code: 00 Country Code: 60	Fax Technical Support Customer Service (Xiamen, China) Transaction Sales (Xiamen, China) Website: support.ap.dell.com Technical Support (XPS) Technical Support (Dell Precision, OptiPlex, and Latitude) Technical Support (Dimension, Inspiron, and Electronics and Accessories) Technical Support (PowerApp, PowerEdge, PowerConnect, and PowerVault) Customer Care	26 25 77 82 toll-free: 0800 105 34 160 910 29 693 115 toll-free: 1800 885 784 toll-free: 1 800 881 306 toll-free: 1800 881 306 toll-free: 1800 881 306 (option 6)
Country Code: 853 Malaysia (Penang) International Access Code: 00 Country Code: 60 City Code: 4	Fax Technical Support Customer Service (Xiamen, China) Transaction Sales (Xiamen, China) Website: support.ap.dell.com Technical Support (XPS) Technical Support (Dell Precision, OptiPlex, and Latitude) Technical Support (Dimension, Inspiron, and Electronics and Accessories) Technical Support (PowerApp, PowerEdge, PowerConnect, and PowerVault) Customer Care Transaction Sales Corporate Sales	26 25 77 82 toll-free: 0800 105 34 160 910 29 693 115 toll-free: 1800 885 784 toll-free: 1 800 880 193 toll-free: 1 800 881 306 toll-free: 1800 881 386 toll-free: 1800 881 306 (option 6) toll-free: 1 800 888 202
Country Code: 853 Malaysia (Penang) International Access Code: 00 Country Code: 60 City Code: 4	Fax Technical Support Customer Service (Xiamen, China) Transaction Sales (Xiamen, China) Website: support.ap.dell.com Technical Support (XPS) Technical Support (Dell Precision, OptiPlex, and Latitude) Technical Support (Dimension, Inspiron, and Electronics and Accessories) Technical Support (PowerApp, PowerEdge, PowerConnect, and PowerVault) Customer Care Transaction Sales	26 25 77 82 toll-free: 0800 105 34 160 910 29 693 115 toll-free: 1800 885 784 toll-free: 1 800 880 193 toll-free: 1 800 881 306 toll-free: 1800 881 386 toll-free: 1800 881 306 (option 6) toll-free: 1 800 888 202 toll-free: 1 800 888 213
Country Code: 853 Malaysia (Penang) International Access Code: 00 Country Code: 60 City Code: 4	Fax Technical Support Customer Service (Xiamen, China) Transaction Sales (Xiamen, China) Website: support.ap.dell.com Technical Support (XPS) Technical Support (Dell Precision, OptiPlex, and Latitude) Technical Support (Dimension, Inspiron, and Electronics and Accessories) Technical Support (PowerApp, PowerEdge, PowerConnect, and PowerVault) Customer Care Transaction Sales Corporate Sales	26 25 77 82 toll-free: 0800 105 34 160 910 29 693 115 toll-free: 1800 885 784 toll-free: 1 800 880 193 toll-free: 1 800 881 306 toll-free: 1800 881 386 toll-free: 1800 881 306 (option 6) toll-free: 1 800 888 202
Country Code: 853 Malaysia (Penang) International Access Code: 00 Country Code: 60 City Code: 4 Mexico International Access Code: 00	Fax Technical Support Customer Service (Xiamen, China) Transaction Sales (Xiamen, China) Website: support.ap.dell.com Technical Support (XPS) Technical Support (Dell Precision, OptiPlex, and Latitude) Technical Support (Dimension, Inspiron, and Electronics and Accessories) Technical Support (PowerApp, PowerEdge, PowerConnect, and PowerVault) Customer Care Transaction Sales Corporate Sales E-mail: la-techsupport@dell.com	26 25 77 82 toll-free: 0800 105 34 160 910 29 693 115 toll-free: 1800 885 784 toll-free: 1 800 880 193 toll-free: 1 800 881 306 toll-free: 1800 881 386 toll-free: 1800 881 306 (option 6) toll-free: 1 800 888 202 toll-free: 1 800 888 213
Country Code: 853 Malaysia (Penang) International Access Code: 00 Country Code: 60 City Code: 4 Mexico International Access Code: 00	Fax Technical Support Customer Service (Xiamen, China) Transaction Sales (Xiamen, China) Website: support.ap.dell.com Technical Support (XPS) Technical Support (Dell Precision, OptiPlex, and Latitude) Technical Support (Dimension, Inspiron, and Electronics and Accessories) Technical Support (PowerApp, PowerEdge, PowerConnect, and PowerVault) Customer Care Transaction Sales Corporate Sales E-mail: la-techsupport@dell.com	26 25 77 82 toll-free: 0800 105 34 160 910 29 693 115 toll-free: 1800 885 784 toll-free: 1 800 880 193 toll-free: 1 800 881 306 toll-free: 1800 881 306 toll-free: 1800 881 306 (option 6) toll-free: 1 800 888 202 toll-free: 1 800 888 213 001-877-384-8979
Country Code: 853 Malaysia (Penang) International Access Code: 00 Country Code: 60 City Code: 4 Mexico International Access Code: 00	Fax Technical Support Customer Service (Xiamen, China) Transaction Sales (Xiamen, China) Website: support.ap.dell.com Technical Support (XPS) Technical Support (Dell Precision, OptiPlex, and Latitude) Technical Support (Dimension, Inspiron, and Electronics and Accessories) Technical Support (PowerApp, PowerEdge, PowerConnect, and PowerVault) Customer Care Transaction Sales Corporate Sales E-mail: la-techsupport@dell.com	26 25 77 82 toll-free: 0800 105 34 160 910 29 693 115 toll-free: 1800 885 784 toll-free: 1 800 880 193 toll-free: 1 800 881 306 toll-free: 1800 881 386 toll-free: 1800 881 306 (option 6) toll-free: 1 800 888 202 toll-free: 1 800 888 213 001-877-384-8979 or 001-877-269-3383 50-81-8800
Country Code: 853 Malaysia (Penang) International Access Code: 00 Country Code: 60 City Code: 4 Mexico International Access Code: 00	Fax Technical Support Customer Service (Xiamen, China) Transaction Sales (Xiamen, China) Website: support.ap.dell.com Technical Support (XPS) Technical Support (Dell Precision, OptiPlex, and Latitude) Technical Support (Dimension, Inspiron, and Electronics and Accessories) Technical Support (PowerApp, PowerEdge, PowerConnect, and PowerVault) Customer Care Transaction Sales Corporate Sales E-mail: la-techsupport@dell.com Customer Technical Support	26 25 77 82 toll-free: 0800 105 34 160 910 29 693 115 toll-free: 1800 885 784 toll-free: 1 800 880 193 toll-free: 1800 881 306 toll-free: 1800 881 386 toll-free: 1800 881 306 (option 6) toll-free: 1 800 888 202 toll-free: 1 800 888 213 001-877-384-8979 or 001-877-269-3383 50-81-8800 or 01-800-888-3355
Country Code: 853 Malaysia (Penang)	Fax Technical Support Customer Service (Xiamen, China) Transaction Sales (Xiamen, China) Website: support.ap.dell.com Technical Support (XPS) Technical Support (Dell Precision, OptiPlex, and Latitude) Technical Support (Dimension, Inspiron, and Electronics and Accessories) Technical Support (PowerApp, PowerEdge, PowerConnect, and PowerVault) Customer Care Transaction Sales Corporate Sales E-mail: la-techsupport@dell.com Customer Technical Support	26 25 77 82 toll-free: 0800 105 34 160 910 29 693 115 toll-free: 1800 885 784 toll-free: 1 800 880 193 toll-free: 1 800 881 306 toll-free: 1800 881 386 toll-free: 1800 881 306 (option 6) toll-free: 1 800 888 202 toll-free: 1 800 888 213 001-877-384-8979 or 001-877-269-3383 50-81-8800

	Main	50-81-8800
Montserrat	E-mail: la-techsupport@dell.com	or 01-800-888-3355
	General Support	toll-free: 1-866-278-6822
Netherlands Antilles	E-mail: la-techsupport@dell.com	
	General Support	001-800-882-1519
Netherlands (Amsterdam)	Website: support.euro.dell.com	
	Technical Support for XPS	020 674 45 94
International Access Code: 00	Technical Support for all other Dell computers	020 674 45 00
Country Code: 31	Technical Support Fax	020 674 47 66
30 4 y 30 4 0. 0 .	Home/Small Business Customer Care	020 674 42 00
City Code: 20	Relational Customer Care	020 674 4325
	Home/Small Business Sales	020 674 55 00
	Relational Sales	020 674 50 00
	Home/Small Business Sales Fax	020 674 47 75
	Relational Sales Fax	020 674 47 50
	Switchboard	020 674 50 00
	Switchboard Fax	020 674 47 50
New Zealand	Website: support.ap.dell.com	
	E-mail: support.ap.dell.com/contactus	
International Access Code: 00	Technical Support (XPS)	toll-free: 0800 335 540
Country Code: 64	General Support	0800 441 567
Nicaragua	E-mail: la-techsupport@dell.com	
	General Support	001-800-220-1377
Norway (Lysaker)	Website: support.euro.dell.com	001 000 220 1377
(Lysaker)	Technical Support for XPS	815 35 043
International Access Code: 00	Technical Support for all other Dell products	671 16882
	Relational Customer Care	671 17575
Country Code: 47	Home/Small Business Customer Care	23162298
	Switchboard	671 16800
	Fax Switchboard	671 16865
Panama	E-mail: la-techsupport@dell.com	071 10003
Fallallia	General Support	001-800-507-1264
Peru	E-mail: la-techsupport@dell.com	001-000-307-1204
T Cl u	General Support	0800-50-669
Poland (Warsaw)	Website: support.euro.dell.com	0000-30-007
Foland (Warsaw)	E-mail: pl_support_tech@dell.com	
International Access Code: 011	Customer Service Phone	57 95 700
	Customer Care	57 95 999
Country Code: 48	Sales	57 95 999
City Code: 22	Customer Service Fax	57 95 806
ony 5545. 22	Reception Desk Fax	57 95 998
	Switchboard	57 95 999
Portugal		37 73 777
i oi tagai	Website: support.euro.dell.com	
International Access Code: 00	Technical Support	707200149
	Customer Care	800 300 413
Country Code: 351		200 200 410 or 200 200 411 or 200
	Sales	800 300 410 or 800 300 411 or 800 300 412 or 21 422 07 10
	Fax	21 424 01 12
Puerto Rico	E-mail: la-techsupport@dell.com	
	General Support	1-877-537-3355
St. Kitts and Nevis	Website: www.dell.com/kn	
	E-mail: la-techsupport@dell.com	
	General Support	toll-free: 1-866-540-3355
St. Lucia	Website: www.dell.com/lc	
	E-mail: la-techsupport@dell.com	
	General Support	1-866-464-4352
St. Vincent and the Grenadines	Website: www.dell.com/vc	
	E-mail: la-techsupport@dell.com	
	General Support	toll-free: 1-866-464-4353
Singapore (Singapore)	NOTE: The phone numbers in this section should be	
	called from within Singapore or Malaysia only.	
International Access Code: 005	Website: support.ap.dell.com	
Country Code: 65	Technical Support (XPS)	toll-free: 1800 394 7464
	Technical Support (Dimension, Inspiron, and Electronics and Accessories)	toll-free: 1800 394 7430
	Technical Support (OptiPlex, Latitude, and Dell Precision)	toll-free: 1800 394 7488
	Technical Support (PowerApp, PowerEdge, PowerConnect, and PowerVault)	toll-free: 1800 394 7478
	Customer Care	toll-free: 1 800 394 7430 (option 6)

Transaction Sales	toll-free: 1 800 394 7412
Corporate Sales	toll-free: 1 800 394 7419
Website: support.euro.dell.com	
E-mail: czech_dell@dell.com	
Technical Support	02 5441 5727
Customer Care	420 22537 2707
Fax	02 5441 8328
Tech Fax	02 5441 8328
Switchboard (Sales)	02 5441 7585
Website: support.euro.dell.com	
E-mail: dell_za_support@dell.com	
Gold Queue	011 709 7713
Technical Support	011 709 7710
Customer Care	011 709 7707
Sales	011 709 7700
	011 706 0495
Switchboard	011 709 7700
Technical Support, Customer Service, and Sales (Penang, Malaysia)	604 633 4810
Website: support euro dell com	
	902 100 130
	902 118 540
	902 118 541
	902 118 541
	902 118 539
	902 100 130
	902 115 236
	91 722 92 00
	91 722 95 83
	71 722 70 00
	0771 340 340
	08 590 05 199
	08 590 05 642
	08 587 70 527
	020 140 14 44
	08 590 05 594
Sales	08 590 05 185
Website: support.euro.dell.com	
E-mail: Tech_support_central_Europe@dell.com	
Technical Support for XPS	0848 33 88 57
Technical Support (Home and Small Business) for all other Dell products	0844 811 411
Technical Support (Corporate)	0844 822 844
Customer Care (Home and Small Business)	0848 802 202
Customer Care (Corporate)	0848 821 721
Fax	022 799 01 90
Switchboard	022 799 01 01
Website: support.ap.dell.com	
E-mail: ap_support@dell.com	
Technical Support (XPS)	toll-free: 0080 186 3085
Technical Support (OptiPlex, Latitude, Inspiron, Dimension, and Electronics	toll-free: 0080 186 1011
	toll from 0090 140 1254
	toll-free: 0080 160 1256 toll-free: 0080 160 1250
Customer Care	(option 5)
Transaction Sales	toll-free: 0080 165 1228
Corporate Sales	toll-free: 0080 165 1227
Website: support.ap.dell.com	
Technical Support (OptiPlex, Latitude, and Dell Precision)	toll-free: 1800 0060 07
Technical Support (PowerApp, PowerEdge, PowerConnect, and PowerVault)	toll-free: 1800 0600 09
Customer Care	toll-free: 1800 006 007
	(option 7)
Corporate Sales	toll-free: 1800 006 009
Transaction Sales	
Transaction Sales Website: www.dell.com/tt	toll-free: 1800 006 009
Transaction Sales Website: www.dell.com/tt E-mail: la-techsupport@dell.com	toll-free: 1800 006 009 toll-free: 1800 006 006
Transaction Sales Website: www.dell.com/tt E-mail: la-techsupport@dell.com General Support	toll-free: 1800 006 009
Transaction Sales Website: www.dell.com/tt E-mail: la-techsupport@dell.com General Support Website: www.dell.com/tc	toll-free: 1800 006 009 toll-free: 1800 006 006
Transaction Sales Website: www.dell.com/tt E-mail: la-techsupport@dell.com General Support	toll-free: 1800 006 009 toll-free: 1800 006 006
	Mebsite: support.euro.deil.com

	E-mail: dell_direct_support@dell.com				
International Access Code: 00	Customer Care website: support.euro.dell.com/uk/en/ECare/Form/Home.asp				
Country Code: 44	Sales				
City Code: 1344	Home and Small Business Sales	0870 907 4000			
City Code: 1344	Corporate/Public Sector Sales	01344 860 456			
	Customer Care				
	Home and Small Business Customer Care	0870 906 0010			
	Corporate Customer Care	01344 373 185			
	Preferred Accounts (500–5000 employees)	0870 906 0010			
	Global Accounts Customer Care	01344 373 186			
	Central Government Customer Care	01344 373 193			
		01344 373 199			
	Local Government & Education Customer Care	 			
	Health Customer Care	01344 373 194			
	Technical Support	0070 2// 4100			
	Technical Support for XPS computers only	0870 366 4180			
	Technical Support (Corporate/PreferredAccounts/PCA [1000+ employees])	0870 908 0500			
	Technical Support for all other products	0870 353 0800			
	General				
	Home and Small Business Fax	0870 907 4006			
Uruguay	Website: www.dell.com/uy				
	E-mail: la-techsupport@dell.com				
	General Support	toll-free: 000-413-598-2521			
U.S.A. (Austin, Texas)	Automated Order-Status Service	toll-free: 1-800-433-9014			
	AutoTech (portable and desktop computers)	toll-free: 1-800-247-9362			
International Access Code: 011	Hardware and Warranty Support (Dell TV, Printers, and Projectors) for Relationship customers	toll-free 1-877-459-7298			
Country Code: 1	Americas Consumer XPS support	toll-free: 1-800-232-8544			
	Consumer (Home and Home Office) Support for all other Dell products	toll-free: 1-800-624-9896			
	Customer Service	toll-free: 1-800-624-9897			
	Employee Purchase Program (EPP) Customers	toll-free: 1-800-695-8133			
	Financial Services website: www.dellfinancialservices.com				
	Financial Services (lease/loans)	toll-free: 1-877-577-3355			
	Financial Services (Dell Preferred Accounts [DPA])	toll-free: 1-800-283-2210			
	Business				
	Customer Service and Support	toll-free: 1-800-456-3355			
	Employee Purchase Program (EPP) Customers	toll-free: 1-800-695-8133			
	Support for printers, projectors, PDAs, and MP3 players	toll-free: 1-800-843-8133			
		toll-free: 1-877-439-7298			
	Public (government, education, and healthcare)	t-II f 1 000 45/ 2255			
	Customer Service and Support	toll-free: 1-800-456-3355			
	Employee Purchase Program (EPP) Customers	toll-free: 1-800-695-8133			
	Dell Sales	toll-free: 1-800-289-3355			
		or toll-free: 1-800-879-3355			
	Dell Outlet Store (Dell refurbished computers)	toll-free: 1-888-798-7561			
	Software and Peripherals Sales	toll-free: 1-800-671-3355			
	Spare Parts Sales	toll-free: 1-800-357-3355			
	Extended Service and Warranty Sales	toll-free: 1-800-247-4618			
	Fax	toll-free: 1-800-727-8320			
	Dell Services for the Deaf, Hard-of-Hearing, or Speech-Impaired	toll-free: 1-877-DELLTTY			
U.S. Virgin Islands	E-mail: la-techsupport@dell.com	(1-877-335-5889)			
J.J. Virgin i Sianus		toll from: 1 977 702 4240			
Venezuele	General Support	toll-free: 1-877-702-4360			
Venezuela	Website: www.dell.com/ve				
	E-mail: la-techsupport@dell.com				

Your Monitor Set-up Guide

To view PDF files (files with an extension of .pdf), click the document title. To save PDF files (files with an extension of .pdf) to your hard drive, right-click the document title, click Save Target As in Microsoft® Internet Explorer or Save Link As in Netscape Navigator, and then specify a location on your hard drive to which you want to save the files.

Setup Guide (.pdf)



NOTES: PDF files require Adobe® Acrobat® Reader®, which can be downloaded from the Adobe website at www.adobe.com. To view a PDF file, launch Acrobat Reader. Then click File→ Open and select the PDF file.

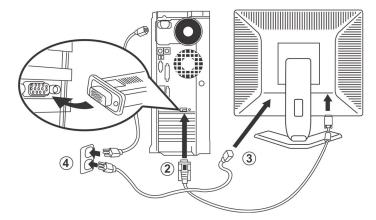
Using the OSD

Dell™ E177FP Flat Panel Monitor User's Guide

- Ocnnecting Your Monitor
- Using the Front Panel Buttons
- Using the OSD
- Using the Dell™ Soundbar (Optional)

Connecting Your Monitor

CAUTION: Before you begin any of the procedures in this section, follow the <u>Safety Instruction</u>.



- Turn off your computer and unplug its power cable.

 Connect the blue (analog D-sub) display connector cable to the corresponding video port on the back of your computer. (The graphic is for illustration only. System appearance may vary).

 Connect the power cable for your display to the power port on the back of the display.

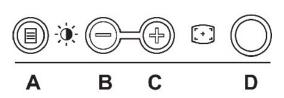
 Plug the power cables of your computer and your display into a nearby outlet. Your monitor is equipped with an automatic power supply for a voltage range from 100 to 240 Volt at a frequency of 50/60 Hz. Be sure that your local power is within the supported range. If you are unsure, ask your electricity supplier.

 Turn on your display and computer.
- 5. Turn on your display and computer.

If your monitor displays an image, installation is complete. If it does not display an image, see <u>Troubleshooting</u>.

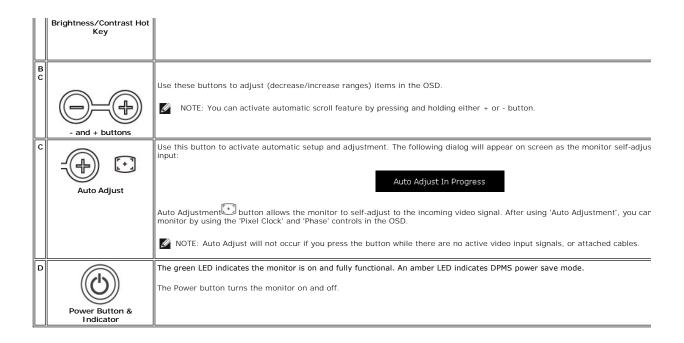
Using the Front Panel Buttons

Use the control buttons on the front of the monitor to adjust the characteristics of the image being displayed. As you use these buttons to adjust the controls, an OSD shows their numeric values as they change.



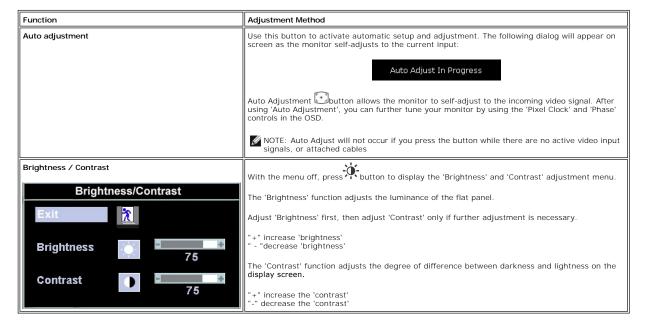
The following table describes the front panel buttons:





On Screen Menu/Display (OSD)

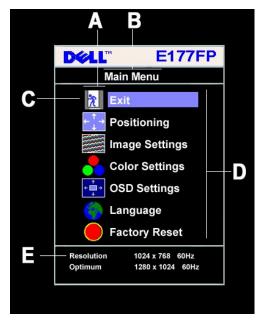
Direct-Access Functions



Using the OSD

Accessing the Menu System

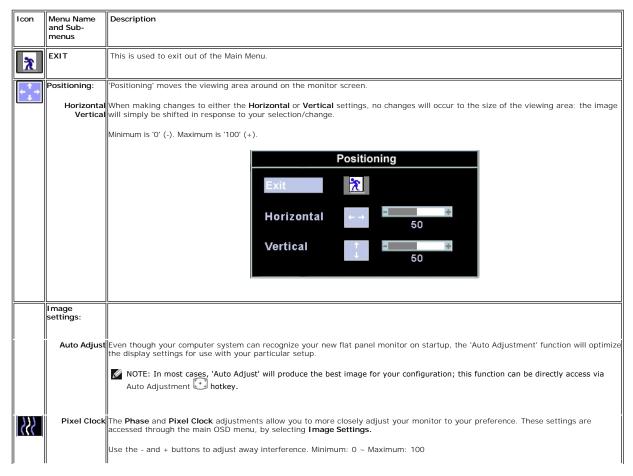
1. With the menu off, press the 'MENU' button to open the OSD system and display the main features menu.

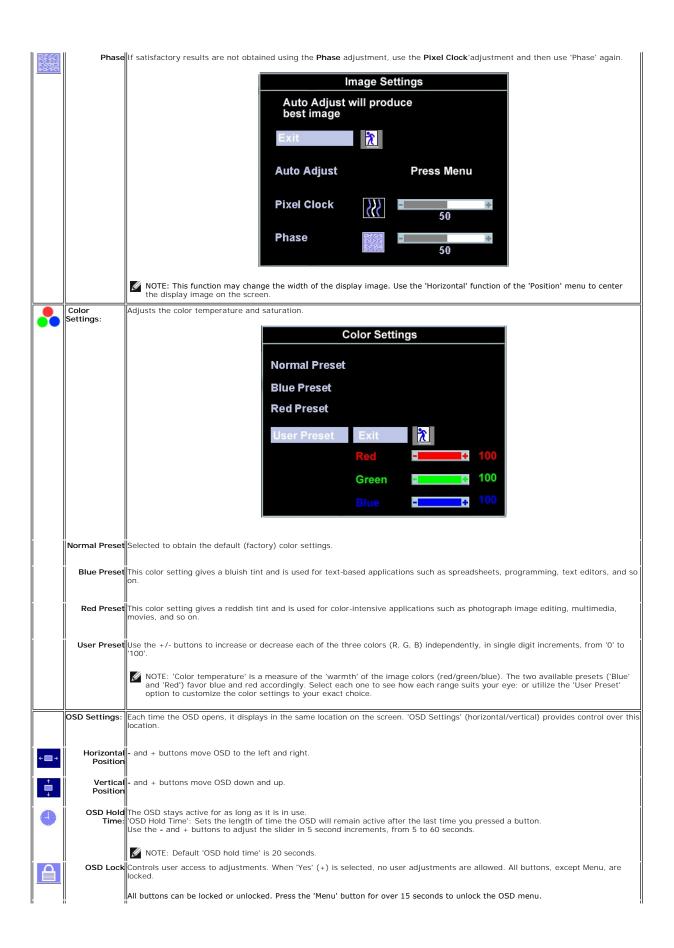


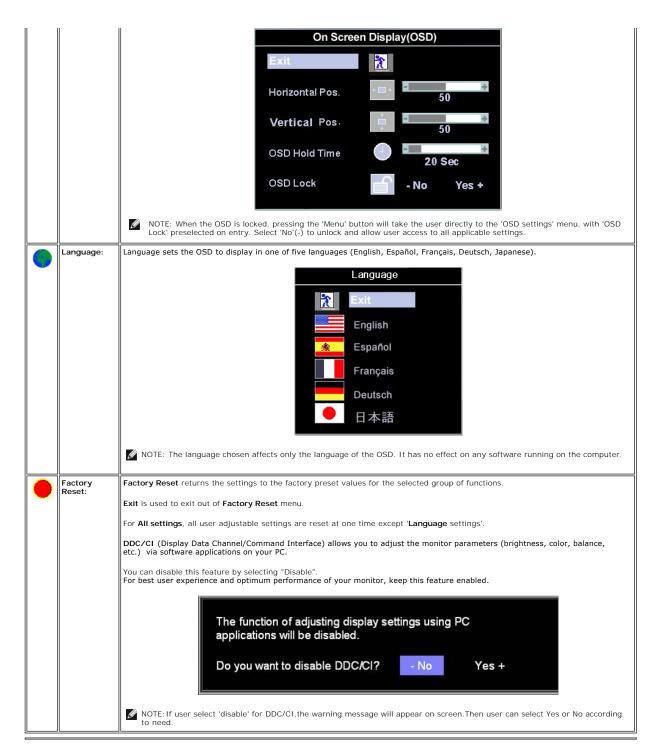
- Function icons
- Main Menu В
- C Menu icon

- Sub-Menu name
- Resolution
- 2. Press the and + buttons to move between the function icons. As you move from one icon to another, the function name is highlighted to reflect the function or group of functions (sub-menus) represented by that icon. See the table below for a complete list of all the functions available for the monitor.
- Press the "MENU" button once to activate the highlighted function. Press -/+ to select the desired parameter, press menu to enter the slidebar then use the and + buttons, according to the indicators on the menu, to make your changes.

 Press the "Menu" button once to return to the main menu to select another function or press the "Menu" button two or three times to exit from the OSD.
- 4.







Automatic Save

With the OSD open, if you make an adjustment and then either proceed to another menu, or exit the OSD, the monitor automatically saves any adjustments you have made. If you make an adjustment and then wait for the OSD to disappear the adjustment will also be saved.

Reset Functions

Factory Preset Restoration



'Exit' leaves this submenu without resetting any values.

'All Settings' returns your monitor settings to those that were set at the time of manufacture. This includes 'Color', 'Position', 'Clock frequency', 'Phase', 'Brightness', 'Contrast' and 'OSD hold time'

DDC/CI (Display Data Channel/Command Interface) allows you to adjust the monitor parameters (brightness, color, balance, etc.) via software applications on your PC.

You can disable this feature by selecting "Disable". For best user experience and optimum performance of your monitor, keep this feature enabled.

MOTE: There is no Undo when you use the 'Reset function'. To return to the previous function settings, you must adjust the functions again. 'Reset' will set the clock and phase back to factory settings, activating auto adjust may be required and this will optimize the image for your system.

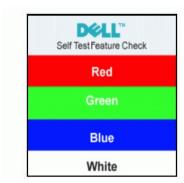
OSD Warning Messages

A warning message may appear on the screen indicating that the monitor is out of sync.



This means that the monitor cannot synchronize with the signal that it is receiving from the computer. Either the signal is too high or too low for the monitor to use. See Specifications for the Horizontal and Vertical frequency ranges addressable by this monitor. Recommended mode is 1280 X 1024 @ 60Hz.

MOTE: The floating 'Dell - self-test Feature Check' dialog will appear on-screen if the monitor cannot sense a video signal.



Occasionally, no warning message appears, but the screen is blank. This could also indicate that the monitor is not synchronizing with the computer.

See <u>Troubleshooting</u> for more information.

Using the Dell™ Soundbar (Optional)

The Dell Soundbar is a stereo two channel system adaptable to mount on Dell Flat Panel Displays. The Soundbar has a rotary volume and on/off control to adjust the overall system level, a blue LED for power indication, and two audio headset jacks.



Headphone connectors

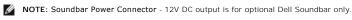
- 2. Power indicator
- 3. Power/Volume control

Soundbar Attachment to the Monitor





- 1. Working from the rear of the monitor, attach the Soundbar aligning the two slots with the two tabs along the bottom rear of the monitor.
- 2. Slide the Soundbar to the left until it snaps into place.
- 3. Connect the Soundbar with the power brick.
- 4. Plug the power cables of the power brick into a nearby outlet.
- 5. Insert the lime-green mini stereo plug from the rear of the Soundbar into the computer's audio output jack.



NOTICE: Do not use with any device other than Dell Soundbar.

Product Specific Problems

Dell™ E177FP Flat Panel Monitor User's Guide

- Monitor Specific Troubleshooting
- Common Problems
- Product Specific Problems

CAUTION: Before you begin any of the procedures in this section, follow the <u>Safety Instruction</u>.

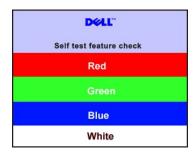
Monitor Specific Troubleshooting

Self-Test Feature Check (STFC)

Your monitor provides a self-test feature that allows you to check whether your monitor is functioning properly. If your monitor and computer are properly connected but the monitor screen remains dark, run the monitor self-test by performing the following steps:

- Turn off both your computer and the monitor.
 Unplug the video cable from the back of the computer. To ensure proper Self-Test operation, remove the Analog (blue connector) cables from the back of computer.
- 3. Turn on the monitor.

The floating 'Dell™ - Self-Test Feature Check' dialog box should appear on-screen (against a black background) if the monitor cannot sense a video signal and is working correctly. While in self-test mode, the power LED remains green. Also, depending upon the selected input, one of the dialogs shown below will continuously scroll through the screen.



- This box also appears during normal system operation if the video cable becomes disconnected or damaged.
 Turn off your monitor and reconnect the video cable; then turn on both your computer and the monitor.

If your monitor screen remains blank after you use the previous procedure, check your video controller and computer system; your monitor is functioning properly.

OSD Warning Messages

For OSD-related issues, see OSD Warning Messages

Common Problems

The following table contains general information about common monitor problems you might encounter.

COMMON SYMPTOMS	WHAT YOU EXPERIENCE	POSSIBLE SOLUTIONS
No Video/ Power LED off	No picture, monitor is dead	Check connection integrity at both ends of the video cable Electric outlet verification Ensure power button depressed fully
No Video/ Power LED on	No picture or no brightness	Increase brightness & contrast controls Perform monitor self-test feature check Check for bent or broken pins
Poor Focus	Picture is fuzzy, blurry or ghosting	Press Auto Adjust button Adjust Phase and Clock controls through OSD Eliminate video extension cables Perform monitor reset Lower video resolution or increase font size
Shaky/Jittery Video	Wavy picture or fine movement	1 Press Auto Adjust button

		Adjust Phase and Clock controls through OSD Perform monitor reset Check environmental factors Relocate and test in another room
Missing Pixels	LCD screen has spots	Cycle power on-off These are pixels that are permanently off and is a natural defect that occurs in LCD technology
Stuck-on Pixels	LCD screen has bright spots	Cycle power on-off These are pixels that are permanently on and is a natural defect that occurs in LCD technology
Brightness Problems	Picture too dim or too bright 1 Perform monitor reset on "All Settings" 1 Press Auto Adjust button 1 Adjust brightness & contrast controls	
Geometric Distortion	Screen not centered correctly 1 Perform monitor reset on "Position Settings Only" 1 Press auto-adjust button 1 Adjust the centering controls 1 Ensure monitor is in proper video mode	
Horizontal/Vertical Lines	Screen has one or more lines	Perform monitor reset on "All Settings" Press Auto Adjust button Adjust Phase and Clock controls via OSD Perform monitor self-test feature check and determine if these lines are also in self-test mode Check for bent or broken pins
Sync Problems	Screen is scrambled or appears torn	Perform monitor reset on "All Settings" Press Auto Adjust button Adjust Phase and Clock controls via OSD Perform monitor self-test feature check to determine if scrambled screen appears in self-test mode Check for bent or broken pins Boot up in the "safe mode"
LCD Scratched	Screen has scratches or smudges 1 Turn monitor off and clean the screen 1 For cleaning instruction, see Caring for your Monitor.	
Safety Related Issues	Visible signs of smoke or sparks 1 Do not perform any troubleshooting steps 1 Monitor needs to be replaced	
Intermittent Problems	Monitor malfunctions on & off 1 Ensure monitor is in proper video mode 1 Ensure video cable connection to computer and to the flat panel is 1 Perform monitor reset on "All Settings" 1 Perform monitor self-test feature check to determine if the intermi occurs in self-test mode	
Missing Color	Picture missing color	Perform monitor self-test feature check Check connection integrity at both end of the video cable Check for bent or broken pins
Wrong Color	Picture color not good	Change the color to "User Preset" Adjust R/G/B value of "User Preset"

Product Specific Problems

SPECIFIC SYMPTOMS	WHAT YOU EXPERIENCE	POSSIBLE SOLUTIONS
Screen image is too small	Image is centered on screen, but does not fill entire viewing area	Perform monitor reset on "All Settings"
Cannot adjust the monitor with the buttons on the front panel	OSD does not appear on the screen	Turn the monitor off and unplug the power cord and then plug back and power on
The monitor will not go into power saving mode.	No picture, the LED light is green. When press "+", "-" or "Menu" key, the message " No input	Move mouse or hit any key on the keyboard on the computer or activate video player, then access the OSD to set both Audio/Video to " off " state.

	signal " will appear.	
No Input Signal when user controls pressed	No picture, the LED light is green. When press "+", "-" or "Menu" key, the message "No input signal " will appear.	Check the signal source Make sure the Computer is not in power saving by moving mouse or pressing any key on the keyboard. Check whether the signal cable is plugged in and seated properly. Re-plug the signal cable if necessary. Re-boot the computer or video player.
OSD Lock	All buttons are locked except the "menu" button. No user adjustments are allowed.	Press the "menu" button for over 15 seconds to unlock the OSD menu.

Using Your Monitor Stand DelIT E177FP Flat Panel Monitor User's Guide

- Attaching the Stand
- Organizing Your Cables
- Using the Tilt
- Removing the Stand

Attaching the Stand

NOTE: Stand is detached when the monitor is shipped from the factory.



- 1. Place the stand on a flat surface.
- 2. Fit the groove on the back of the monitor onto the two teeth of the upper stand.
- 3. Lower the monitor so that the monitor mounting area snaps on/locks to the stand.

Organizing Your Cables

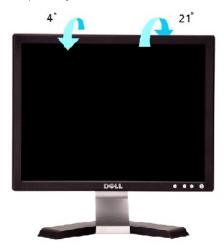


After attaching all necessary cables to your monitor and computer, (See Connecting Your Monitor for cable attachment,) use the cable holder to neatly organize all cables as shown above.

Using the Tilt

Tilt

With the built-in pedestal, you can tilt the monitor for the most comfortable viewing angle.



Removing the Stand

After placing the monitor panel on a soft cloth or cushion, press and hold the LCD removal button, and then remove the stand.



MOTE: To prevent scratches on the LCD screen while removing the stand, ensure that the monitor is placed on a clean surface.

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