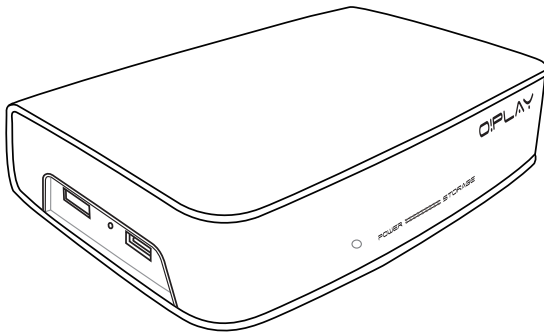




HD Media Player



O!Play HDP-R1

User Manual

E5182

Second Edition
November 2009

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Safety information



Use only a dry cloth to clean the device.



DO NOT place on uneven or unstable work surfaces. Seek servicing if the casing has been damaged. Refer all servicing to qualified service personnel.



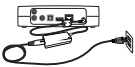
DO NOT expose to or use near liquids, rain, or moisture.



SAFE TEMP: This device should only be used in environments with ambient temperatures between 5°C (41°F) and 35°C (95°F).



DO NOT install near any heat-producing devices or sources such as radiators, heat registers, stoves, or amplifiers.



Ensure that you plugged the device into the correct power input rating (12Vdc, 2A).



DO NOT throw the device in municipal waste. This device is designed to enable proper reuse and recycling. Check local regulations for disposal of electronic products.

Warning labels

<p>The lightning flash with arrowhead symbol, within an equilateral triangle, is intended to alert the user to the presence of uninsulated dangerous voltage within the product's enclosure that may be of sufficient magnitude to constitute a risk of electric shock to persons.</p>	<p>To reduce the risk of electric shock, do not remove the back cover. No user serviceable parts inside. Refer servicing to qualified service personnel.</p>	<p>The exclamation point within an equilateral triangle is intended to alert the user to the presence of important operating and maintenance (servicing) instructions in the literature accompanying the appliance.</p>



- Danger of explosion if battery is incorrectly replaced. Replace only with the same or recommended battery type.
- Dispose of used batteries according to local regulations.

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About this user guide

How this user guide is organized

- **Chapter 1: Getting started**
Provides the basic information about your ASUS O!Play HD Media Player.
- **Chapter 2: Getting connected**
Provides information on connecting your ASUS O!Play HD Media Player to a home or an office network.
- **Chapter 3: Using the ASUS O!Play HD Media Player**
Provides information on using your ASUS O!Play HD Media Player.
- **Chapter 4: Troubleshooting**
Provides solutions to frequently-asked questions about your ASUS O!Play HD Media Player.

Conventions used in this guide

To ensure that you perform certain tasks properly, take note of the following symbols used throughout this user guide.



DANGER/WARNING: Information to prevent injury to yourself when trying to complete a task.



CAUTION: Information to prevent damage to the components when trying to complete a task.



IMPORTANT: Instructions that you **MUST** follow to complete a task.



NOTE: Tips and additional information to help you complete a task.

Where to find more information

Refer to the following sources for additional information and for product and software updates.

1. ASUS Support site

Download the latest firmwares, drivers, and utilities from the ASUS Support site at <http://support.asus.com>.

2. Optional documentation

Your product package may include optional documentation, such as warranty flyers, that may have been added by your dealer. These documents are not part of the standard package.

Chapter 1

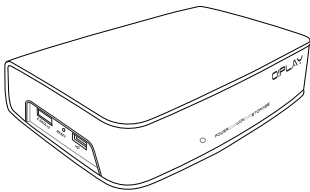

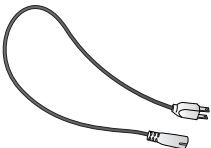
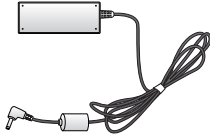
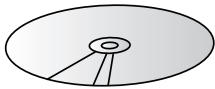


Getting started

Welcome

Thank you for buying the ASUS O!Play HD Media Player!

ASUS O!Play HD Media Player allows you to enjoy digital media files from your computer via portable USB/eSATA storage devices, or over the network to your TV or entertainment system.

Package contents

		
O!Play HDP-R1 HD Media Player		Remote control with two AAA batteries
		
Power cord	AC adapter	Support CD (User Manual)
		
Composite AV (audio-video) cable		Quick Start Guide



If any of the above items is damaged or missing, contact your retailer.

Specifications summary

Network	TCP/IP (DHCP or Static IP Address)
	10/100Mbps Wired LAN
Supported video formats	MPEG1/2/4, H.264, VC-1, RM/RMVB
Supported video file extension	.mp4, .mov, .xvid, .avi, .asf, .wmv, .mkv, .rm, .rmvb, .flv, .ts, m2ts, .dat, .mpg, .vob
Supported audio formats	MP3, WAV, AAC, OGG, WAV, FLAC, AIFF, Dolby Digital, DTS Digital Surround
Supported image formats	JPEG, BMP, PNG, GIF, TIFF
Supported subtitle formats	SRT, SUB, SMI, SSA
Outputs	HDMI (High-Definition Multimedia Interface)
	Composite Video and Audio
	Optical Digital Audio
Inputs	DC Power in
	USB 2.0 port x1
	USB / eSATA combo port x1
	RJ-45 LAN port
Dimensions	W x D x H: 181.0mm x 125.32mm x 47.73mm
	Weight: 480g
Power Source	12Vdc, 2A
Power Consumption	10W
Operating Temperature	5°C (41°F) – 35°C (95°F)



Specifications are subject to change without notice.

System requirements

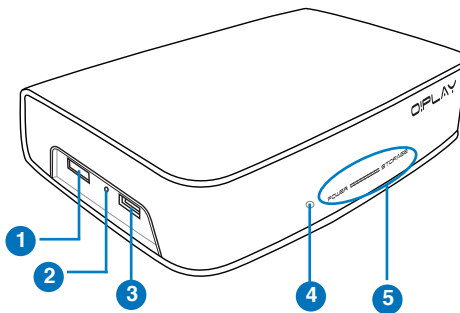
- High-definition TV (HDTV), standard TV, or HDMI monitor
- Storage device (USB flash drive / USB HDD/ eSATA flash drive/ eSATA HDD)
- RJ-45 cable to connect to a home or an office network (Optional)



- Use an HDMI cable to connect your HD media player to an HDTV or HDMI monitor.
- Use the bundled composite AV cable to connect your HD media player to a standard TV.

Getting to know your O!Play HD media player

Front/left panel



1	eSATA/USB 2.0 combo port Connect a USB 2.0/eSATA device such as an external hard drive into this port.
2	Reset button Using a pin or a paper clip, press this button to reset the device to its factory default settings.
3	USB 2.0 port Connect a USB 2.0 device into this port.
4	IR (Infra-red) Receiver Allows you to control the HD media player using the IR remote control.

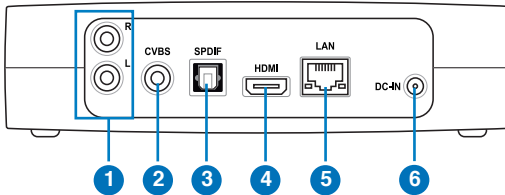
5**LED indicators**

Displays the status of the HD media player.

LED	Status	Description
Power	OFF	The device is turned off.
	Red	The device is in sleep mode.
	Blue	The device is turned on.
Storage	OFF	No storage device is found.
	Blinking	Receiving data from a storage device.
	ON	A storage device is found.



Ensure that the IR receiver is not blocked. Otherwise, the Media Player will not be able to receive the command from the remote control.

Rear panel**1****Analog audio output (red and white)**

Insert the left and right audio cable jacks to connect to a television or other audio equipment.

2**Analog video output (yellow)**

Insert a composite cable to connect to a television or other video equipment.

3**Digital audio output (S/PDIF)**

Insert an optical cable into this port to connect an external Hi-Fi audio system.

4**HDMI port**

Insert an HDMI cable into this port to connect to a high-definition multimedia interface (HDMI) device.

5**LAN (RJ-45) port**

Insert an RJ-45 cable into this port to connect to a local area network (LAN).

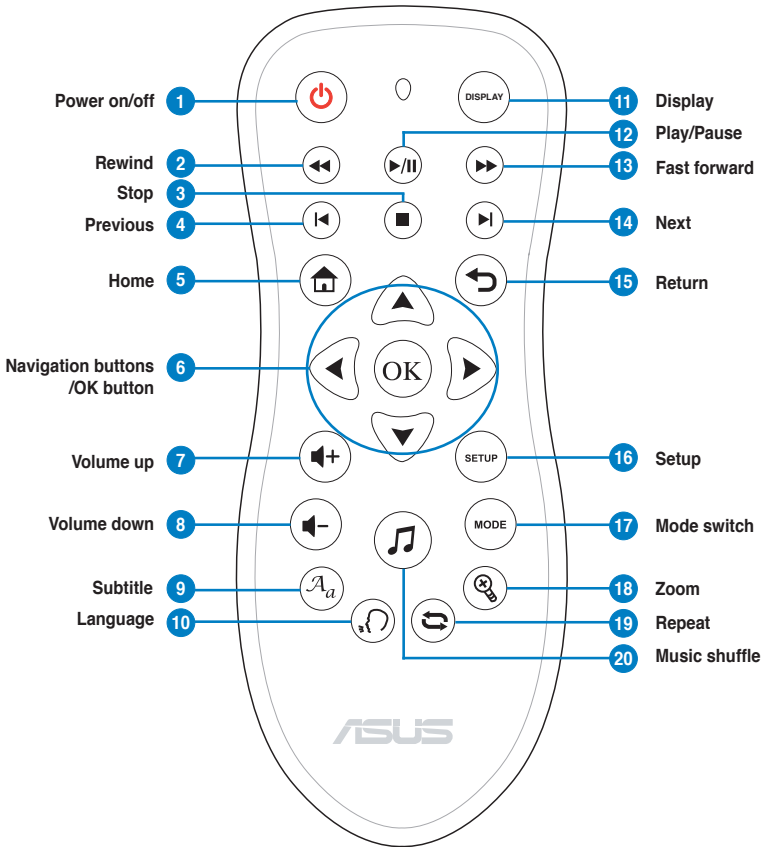
6**Power (DC-In) input**

Insert the power adapter into this port.





















Remote control



Use the remote control to power on/off the O!Play HD media player, browse through menus, and select the media file to play, view, or listen to.

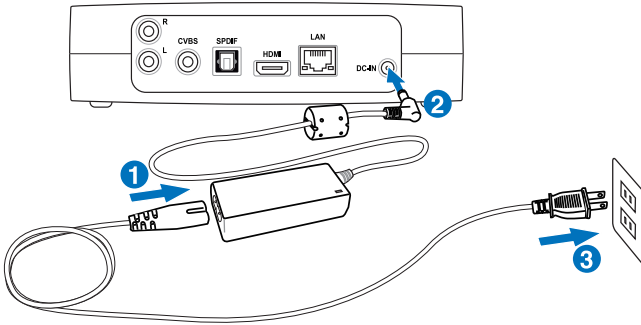


1		Power Turn the HD media player on or off.
2		Rewind Press to rewind the playback.
3		Stop Stops the playback.
4		Previous Returns to the previous media file.

5		Home Displays the home menu.
Navigation/OK keys		
		Press the up/down keys to move through the main menus in the Home screen.
		Press the up/down keys to move through the items in a submenu.
6		Press the left/right keys to move through the menu bar in a submenu.
		Press the left/right keys to decrease/increase a numerical value.
		Press OK to confirm the selection.
7		Volume up Increases the volume.
8		Volume down Decreases the volume.
9		Subtitle Press to configure the subtitle settings such as color and font size.
10		Language Press to select the language for the video you are watching.
11		Display Press to display the file name, file type, and time.
12		Pause/Play Toggles between playback and pause.
13		Forward Press to forward the playback.
14		Next Goes to the next media file.
15		Return Returns to the previous screen.
16		Setup Launches the Setup menu.
17		Mode Toggles among Music, Photo, and Movies modes.
18		Zoom Zooms in on the screen.
19		Repeat Press to repeat the playback of the currently playing music, movie, or photo file.
20		Music shuffle Press to group all your music files in your storage device and then play the music files randomly.

Getting your O!Play HD media player ready

Connecting the power adapter



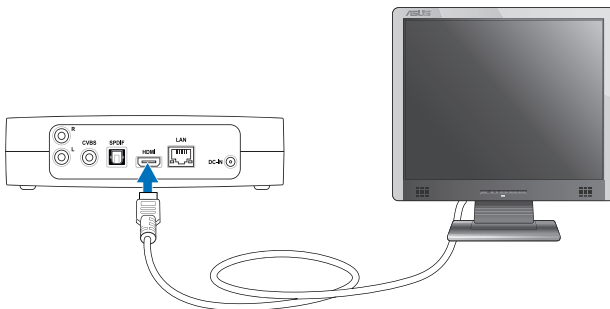
To connect the power adapter:

1. Connect the AC power cord to the AC adapter.
2. Connect the AC adapter to the DC-in port at the back of your HD media player.
3. Connect the AC adapter to a power source.

Connecting devices to your HD media player

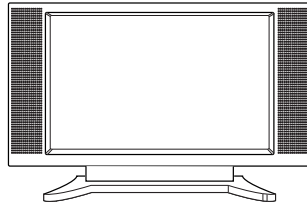
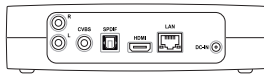
To connect devices to your HD media player:

1. Do any of the following to connect a display to your HD media player:
 - Use an HDMI cable to connect your HD media player to an HDTV or an HDMI monitor.

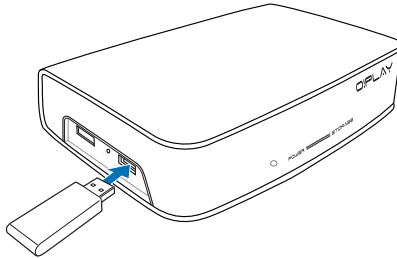


The HDMI cable is purchased separately.

- Use the bundled composite AV cable to connect your HD media player to a standard TV.



2. Insert a USB/eSATA storage device such as a portable hard disk drive or a USB flash disk to the USB port or USB/eSATA combo port at the left side of your HD media player.



You can also access media files from a shared folder of a network computer. For more details, refer to the section **Connecting to a network** in Chapter 2.

3. Use either the bundled composite AV cable or an S/PDIF cable to connect your audio system to your HD media player.
4. Plug the HD media player's power cable to a power source.
5. Turn on the HDTV, TV, or HDMI monitor.
6. If you are using an HDTV or a standard TV, set your HDTV/TV to video mode.
If you are using an HDMI monitor, ensure that the monitor's display resolution is set to **HDMI**.



Refer to the documentation that came with your HDMI monitor.

Starting for the first time

When you start your HD media player for the first time, a series of screens appear to guide you in configuring the basic settings of your HD media player.

To start for the first time:

1. Turn on your HD media player and your HDTV, TV, or HDMI monitor.
 - If you are using an HDTV or a standard TV, set your HDTV/TV to video mode.
 - If you are using an HDMI monitor, ensure that the monitor's display resolution is set to **HDMI**.
2. The Setup Wizard appears. Follow the onscreen instructions to complete the setup process.



Use the remote control to navigate the screen.

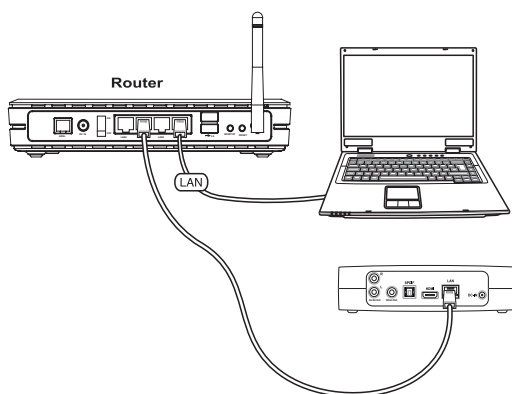
Chapter 2

Getting connected

Connecting to a network

Wired connection

Use an RJ-45 cable to connect your HD media player to a home or an office network.



To connect to your network:

1. Connect one end of the RJ-45 cable to the LAN port at the back of your HD media player and the other end to the LAN port of the router.







Your HD media player only supports Intranet connection.


2. Connect all the necessary devices to your HD media player.







For more details, refer to the section **Connecting devices to your HD media player** in Chapter 1.

3. From the Home screen, press the up/down keys  /  to navigate to **Setup**, then press .
- You may also press  to launch the Setup menu.



4. Select **Network > Wired LAN Setup** and press .
5. Select either **DHCP IP (AUTO)** or **FIX IP (MANUAL)** as your setup type:
- If you select **DHCP IP (AUTO)**, the DHCP server automatically assigns an IP address for your media player.
 - If you select **FIX IP (MANUAL)**, key in the **IP address** and **Subnet Mask**.



-
- Use the up/down keys  /  to increase/decrease a numerical value.
 - Use the left/right keys  /  to move to other items on the System menu.
-



-
- You may use the Fix IP address default settings:
 - **IP Address:** 192.168.0.2
 - **Subnet mask:** 255.255.255.0
 - You may also obtain the IP address and subnet mask from your Internet Service Provider (ISP).
 - If you cannot connect to your office network, contact your network administrator.
 - If you want to access shared network files, **ensure that the computer's files are shared on the network**. For more details, refer to the section **Sharing media files over the network** in this chapter.
-

6. On the confirmation message, select **OK** to save the setting or **CANCEL** to discard the setting.
7. On your computer, you may manually configure the IP address settings.



For more details, refer to the section **Configuring the network clients** in this chapter.

Configuring the network clients

Setting an IP address for wired client

To access the ASUS HD media player, you must have the correct TCP/IP settings on your computer.

Follow the instructions below that correspond to the operating system installed on your computer.

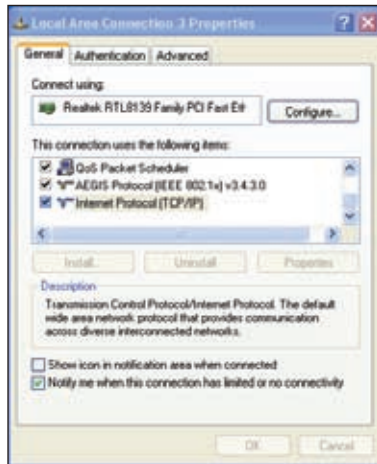


Use the following default IP settings:

- **IP address:** 192.168.0.xxx
xxx can be any number between 2 and 254. Ensure that the IP address is not used by another device.
- **Subnet Mask:** 255.255.255.0 (same as the HD media player)

Windows® XP OS

1. Click **Start > Control Panel > Network Connection**. Right-click **Local Area Connection** then select **Properties**.

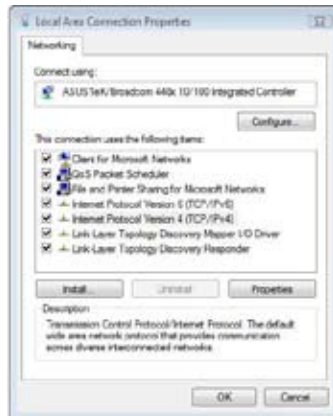


2. Select **Internet Protocol (TCP/IP)**, then click **Properties**.
3. Select **Obtain an IP address automatically** if you want the IP settings to be assigned automatically. Otherwise, select **Use the following IP address:** and key in the **IP address** and **Subnet mask**.
4. Click **OK** when done.



Windows® Vista OS

1. Click **Start > Control Panel > Network and Sharing Center**. Right-click **Local Area Connection** then select **Properties**.



2. Select **Internet Protocol Version 4(TCP/IPv4)**, then click **Properties**.



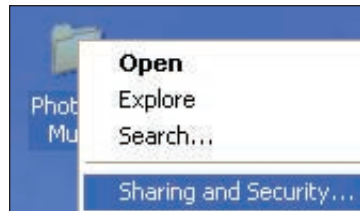
3. Select **Obtain an IP address automatically** if you want the IP settings to be assigned automatically. Otherwise, select **Use the following IP address:** and key in the **IP address** and **Subnet mask**.
4. Click **OK** when done.


Sharing files over the network

Sharing files under Windows® XP OS

To share files under Windows® XP OS:

1. On your computer, select the folder containing the files that you want to share.
2. Right-click the selected folder, and select **Sharing and Security**.



3. Tick **Share this folder**.
If you want to set permissions for the network users, click **Permissions**. Click **Apply** when done.
4. A hand icon  appears on the folder indicating that the folder's contents are shared over the network.



Sharing files under Windows® Vista OS

In Windows® Vista OS, you can share files in any of these two ways:

- Share files from a folder on your computer.
- Share files from the Public folder.

Sharing files from a folder on your computer


To share files from a folder on your computer:

1. On your computer, select the folder containing the files that you want to share.
2. Right-click the selected folder, and select **Share**.
3. In the **File Sharing** screen, select the network user that you want to share files with from the dropdown list, then click **Add**.
4. To set permissions for the network user, select any of these permission levels from the dropdown list under **Permission Level**:
 - **Reader**: Select this option if you want the user to have a read-only access rights to the shared files. S/he cannot add, change, or delete the shared files.
 - **Contributor**: Select this option to allow the user to view and add shared files. S/he can only change or delete the files s/he had shared.
 - **Co-owner**: Select this option to allow the user to view, add, change, or delete a shared file.
5. When done, click **Share**.

Sharing files from the Public folder

The Public folder allows you to share your files with other people using your computer or with other users in the network.

To share files from the Public folder:


1. Click  > **Documents**.
2. From **Favorite Links** in the navigation pane, click **Public**. Put any files or folders that you want to share into any subfolders in the Public folder.




To restrict access to the files and folders in the Public folder, refer to the succeeding sections.

To restrict a user's access to the Public folder:

You can turn on the password-protected sharing function to restrict access to the Public folder only to people with user accounts and passwords on your computer.

1. Click  > **Control Panel > Network and Internet > Network and Sharing Center** to launch the Network and Sharing Center.
2. From the **Password protected sharing** dropdown list, select **Turn on password protected sharing**.
3. When done, click **Apply**.

To set the user's access level to the Public folder:

1. Click  > **Control Panel > Network and Internet > Network and Sharing Center** to launch the Network and Sharing Center.
2. From the **Public folder sharing** dropdown list, select any of these three options:
 - **Turn on sharing so anyone with network access can open files**
 - **Turn on sharing so anyone with network access can open, change, and create files**
 - **Turn off sharing (people logged on to this computer can still access this folder)**
3. When done, click **Apply**.

Chapter 3

Using your O!Play HD media player

The Home screen

The Home screen includes these main options: **Movies**, **Music**, **Photos**, **Setup**, and **File Copy**.



Configuring the system settings





The System menu allows you to configure the menu language, text encoding, system update, and system time, turns on/off the screen saver function, and restore the HD media player to the default settings.

To configure the system settings:

1. From the Home screen, press the up/down keys \triangle / ∇ to navigate to **Setup**, then press OK .

You may also press SETUP to launch the Setup menu.



2. Press the right key  to navigate to the **System** tab, then press .
3. Press the up/down keys  /  to navigate and select the function that you want to configure.














Use the up/down keys  /  to increase/decrease a numerical value.

3. Press  to save or press  to cancel the settings made.

Playing a video file

Video control buttons on the remote control

Button	Function
	Press to display the video's file source, file name, file format, and elapsed time.
	Press to return to the previous screen.
	Press to toggle between playback and pause.
	Press to rewind the playback. Press repeatedly to change the rewinding speed to x1.5, x2, x4, x8, x16, x32, or normal speed (x1)
	Press to forward the playback. Press repeatedly to change the forward speed to x1.5, x2, x4, x8, x16, x32, or normal speed (x1)
	Press to stop the playback.
	Press to repeat the playback.
	Press to zoom in on the screen. Use the navigation keys to move to a certain area on the enlarged screen.
	Press to return to the previous video file.
	Press to go to the next video file.
	Press to launch the Setup menu.

Playing a video file

To play a video file:

1. From the Home screen, press the up/down keys (▲) / (▼) to navigate to **Movies**, then press (OK).



2. Using the up/down keys (▲) / (▼), select the source of your video file, then press (OK). Locate the video that you want to play.




Before you can access a media file over the network, ensure that the folder containing the file is shared. For more details, refer to the section **Sharing files over the network** in Chapter 2.





3. Press (OK) or (Play) twice to play the video.



Configuring the subtitle settings

The Subtitle key  allows you to configure the subtitle settings such as font size and color.




To configure the video settings:


1. From the Home screen, press the up/down keys  /  to navigate to **Movies**, then press .
2. Locate and play your selected video file, then press .
3. Use the navigation keys to move through and make your changes to the subtitle settings.

Configuring the video settings






The Video menu allows you to configure several video settings such as the aspect ratio, brightness, contrast, noise reduction, TV system, 1080P 24HZ, resume play, and movie preview.

To configure the video settings:



1. From the Home screen, press the up/down keys  /  to navigate to **Setup**, then press .

You may also press  to launch the Setup menu.



2. Press the right key  to navigate to the **Video** tab, then press .
3. Press the up/down keys  /  to navigate to the the function that you want to configure. Press  to confirm the selection.














Use the up/down keys  /  to increase/decrease a numerical value.

3. Press  to save or press  to cancel the settings made.

Playing music

Music control buttons on the remote control

Button	Function
	Press to display the song's file source, file name, file format, and elapsed time.
	Press to return to the previous screen.
	Press to toggle between playback and pause.
	Press to rewind the playback. Press repeatedly to change the rewinding speed to x1.5, x2, x4, x8, x16, x32, or normal speed (x1)
	Press to forward the playback. Press repeatedly to change the forward speed to x1.5, x2, x4, x8, x16, x32, or normal speed (x1)
	Press to stop the playback.
	Press to return to the previous music file.
	Press to go to the next music file.
	Press to repeat the playback.
	Press to launch the Setup menu
	Press to group all your music files in your storage device and then play the music files randomly.

Playing a music file

To play a music file:

1. From the Home screen, press the up/down keys (▲) / (▼) to navigate to **Music**, then press (OK).



- Using the up/down keys Δ / ∇ , select the source of your music file, then press OK . Locate the music file that you want to play.



Before you can access a media file over the network, ensure that the folder containing the file is shared. For more details, refer to the section **Sharing files over the network** in Chapter 2.

- Press OK or Play twice to play the music file.



Configuring the audio settings

The Audio menu allows you to configure the audio settings such as **Night Mode** and **Digital Output**.

To configure the audio settings:

- From the Home screen, press the up/down keys Δ / ∇ to navigate to **Setup**, then press OK .

You may also press Setup to launch the Setup menu.

- Select the **Audio** tab, then select the function that you want to configure.



If you want to configure the **Digital Output**, refer to the following for the descriptions of the options:

- **HDMI LPCM (Default):** Select this option when connecting your TV to the HDMI port of the media player.
- **HDMI RAW:** Select this option for the multichannel audio receiver. The RAW data of the audio will be sent to the HDMI multichannel receiver for decoding.
- **SPDIF LPCM:** Select this option for the S/PDIF audio receiver.
- **SPDIF RAW:** Select this option for the S/PDIF multichannel audio receiver. The RAW data of the audio will be sent to the S/PDIF multichannel receiver for decoding.

Viewing photos

Viewing photos

To view photos:

1. From the Home screen, press the up/down keys \triangle / ∇ to navigate to **Photos**, then press \odot .







2. Using the up/down keys \triangle / ∇ , select the source of your photo, then press \odot . Locate the photo that you want to view.
3. Press \odot to browse the photos. Press \leftarrow to view the photos in slideshow mode.




Viewing photos in slideshow mode

To view photos in slideshow mode:



1. When the selected photo is displayed in full screen, press  on the remote control to start the slideshow. Photos in the same source folder will be displayed in order.
2. Press  to pause the slideshow. Press  or  to return to the source folder.
3. You can configure the slide show interval and the transition effect from **Setup > Photo**.

Setting the background music for the slideshow

To set the background music for the slideshow

1. Before viewing photos, go to **Music** and play music files first.
2. Press  to return to the Home screen and then go to **Photo** to start the photo slideshow. The slideshow plays with the background music.



Press  instead of  while playing music files. Otherwise, the background music will not play.

Configuring the slideshow settings

The Photo menu allows you to configure the slideshow settings such as **Slide Show Interval** and **Transition Effect**.



To configure the slideshow settings:

1. From the Home screen, press the up/down keys Δ / ∇ to navigate to **Setup**, then press OK .

You may also press SETUP to launch the Setup menu.



2. Select the **Photo** tab, then select any of these functions that you want to configure.

- **Transition Effect**

Select the effect displayed between slides in a slideshow. You can select the transition effect from Off, Cross Fade, Left to Right, Top to Bottom, Waterfall, Snake, Dissolve, Strip Left Down, and All Effect Shuffle.












- **Slide Show Interval**

Set the time interval between the photos in the slideshow from two seconds (default) to two minutes.



Copying files

To copy files:

1. From the Home screen, press the up/down keys  /  to navigate to **File Copy**, then press . You may also press  to launch the Setup menu.
2. Select your **Source**, then press .
3. Select your **Destination**, then press .
4. In your source's directory, locate the file that you want to copy to another location, then press . A red checkmark appears next to your selected file.
5. Press  to go to your destination directory. Select the new location for your selected file.
6. Press  to confirm the file copy.

Chapter 4

Troubleshooting

Troubleshooting

This section provides answers to some common problems that you may encounter while installing or using the ASUS O!Play HD media player. These problems require simple troubleshooting that you can perform by yourself. Contact ASUS Technical Support if you encounter problems not mentioned in this section.

Display

The media player does not work. You think that the problem might be with the media player's power adapter.

- The media player's power adapter possibly performs the overload protection function — automatic shutdown during overload conditions, such as Over Current, Over Voltage, and Over Temperature.
- Disconnect the media player's power adapter and wait few minutes before you reinsert the player's power adapter directly into an outlet. Turn on the media player again.
- If the problem still exists, contact your retailer.

The TV screen is blank and the media player power LED remains off.

- Ensure that the TV is turned on.
- Ensure that the media player's power adapter and power outlet are functional.
- Ensure that the media player's power adapter plug is firmly attached to the rear panel of the player and to the power outlet.

I cannot see the Setup Wizard when I turn on the player for the first time. The TV screen is blank and the media player power LED is on.

- Ensure that the TV is turned on.
- Ensure that the AV/HDMI cable is properly connected to the correct terminals on both the TV and the media player.
- Ensure that your TV is switched to the appropriate video source (AV IN or HDMI). You may need to use your TV Remote control to change video sources.
- Turn off your media player and wait for a few minutes before turning it on again or press the reset button at the left panel.

The TV screen is blinking and fuzzy.

- Ensure that the AV/HDMI cable is properly connected to the correct terminals on both the TV and the media player.
- Ensure that the media player power LED is on.
- Ensure that the TV system setting matches the system used in your country.
- Ensure that the correct video resolution option is selected.

I cannot find any of my music, movie, or photo files.

- Ensure that your Media Server (such as USB storage device) or your computer is switched on and that the device is not in standby mode.
- If using a wired network, check that the Ethernet cable is properly attached to the Media Player and to a network router. Check that the router is switched on.
- Check that the Media server (your computer) used has shared the Media Player as a client and that the files are also shared.
- If you are using static IP addresses, check that the IP address is in the same range as other addresses on your network. Verify that the address is not already used by another PC or device.
- Ensure that the files you are sharing use a supported file format.

Certain files cannot be played on the Media Player.

The Media Player may not support the video or audio format used in the file. For information on what media formats the Media Player supports, refer to Specifications summary in Chapter 1.

Only one video/music/photo is played when I selected it. How do I play the entire list?

When selecting a video/music/photo to play, pressing the OK button on the remote control plays just the selected file while pressing the PLAY/PAUSE button plays the entire list of files.

The LEDs on the Ethernet port do not blink and my wired connection does not work.

- Ensure that the LAN Cable plug is firmly connected to the Ethernet port of the Media Player's rear panel.
- Try to replace a functional LAN cable.
- Try to reconnect the LAN cable to the Media Player to keep the network connection active.

Audio

There is no sound.

- Ensure the volume on the entertainment unit is not on mute mode.
- Navigate to the Setup > System screen and ensure that the correct Digital output setting is enabled. If you are using the multiple audio Amplifier, the RAW setting should be enabled.
- If you are watching a video that supports multiple audio channels, press Audio Options button repeatedly until the intended audio channel is displayed.

I cannot hear any sound when I am playing music files.

- Ensure that the audio cables are properly connected.
- If the audio cables are connected to your TV, the TV must be turned on to play any music files.
- If the audio cables are connected to your stereo, ensure that the stereo is on and you have the correct stereo input selected. If you are having trouble selecting the correct audio source, refer to the instructions that came with your stereo.

A few of my Music files do not appear.

The Media Player supports the most common music file formats. However, there are almost an infinite variety of bit rates and sample rates. If a file is not displayed on the screen, it most likely uses an unsupported bit rate or sample rate. Only use files with supported formats, bit rates, and sample rates.

USB storage device

The Media Player does not recognize my USB storage device.

Your USB storage device may not be detected because of problems with the hardware driver, power cord, cable, or longer system response time. Try to re-plug the USB storage device and the power cord to the Media player.

Remote Control

The media player remote control is not working.

- Ensure that the batteries are properly inserted.
- The batteries may already be drained out. Replace the batteries with new ones.
- Ensure that the path between the remote control and the media player is not blocked.

Firmware Update

What version of firmware do I have? How do I upgrade it?

- On the Home screen, press the Stop and then Play/Pause button to display the firmware version (ex. system Rev:01.01).

Check the firmware version before the upgrade process. If the firmware is the latest version, you will not need to update the firmware.

- Go to **Setup > System > System Update** to perform the firmware upgrade process.
- If you are still unable to update the firmware, reset the system and perform the updating process again.
- Download the O!Play Firmware Update manual and the latest firmware from our support website at <http://support.asus.com>.

Operation/function failure

An operation/function failed on my HD media player.

Disconnect the AC adapter from the power source, then plug it in again. If you still encounter the same problem, contact the ASUS Technical Support.

Appendices

Notices

REACH

Complying with the REACH (Registration, Evaluation, Authorisation, and Restriction of Chemicals) regulatory framework, we published the chemical substances in our products at ASUS REACH website at <http://green.asus.com/english/REACH.htm>.

Federal Communications Commission Statement

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

- This device may not cause harmful interference.
- This device must accept any interference including interference that may cause undesired operation.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with manufacturer's instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment to an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.



Any changes or modifications to this unit not expressly approved by the party responsible for compliance could void the user's authority to operate this equipment.

Canadian Department of Communications Statement

This digital device does not exceed the Class B limits for radio noise emissions from digital device set out in the Radio Interference Regulations of the Canadian Department of Communications.

This class B digital device complies with Canadian ICES-003.

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